

# Certified Information Systems Auditor<sup>™</sup>

An ISACA Certification



Put Yourself on the Map

## 2010 Bulletin of Information

Early Registration: 18 August 2010

Final Registration: 6 October 2010

**Exam Date: 11 December 2010**

## TABLE OF CONTENTS

Gain Worldwide Recognition With CISA.....	3
About the CISA Exam .....	3
Requirements for Earning CISA Certification .....	4
Registering for the CISA Exam .....	5
Other Helpful Information .....	6
Preparing for the CISA Exam .....	7
CISA Exam Administration.....	8
CISA Exam Results.....	9
Maintaining CISA Certification .....	9
Instructions for Completing the CISA Exam Registration Form.....	10
December 2010 CISA Exam Registration Form....	11
Fee Remittance Schedule .....	12
Exam Center Locations .....	13
ISACA Local Chapters.....	14
ISACA Member Benefits .....	15

**"I have worked in all areas of information technology, from hardware maintenance, software development and project management to IT general management. I earned the CISA certification in 1994, and it opened up new avenues of information systems consulting for me."**

*—Avinash Kadam, CISA, CISM, Director of MIEL e-Security Pvt. Ltd., India*

Today's complex business and technology environment continues to challenge enterprises seeking to protect and control IT and business systems. In addition, there is an ever-increasing number of government regulations and oversight that require stronger internal control and disclosures. The technical skills, knowledge and practices that ISACA's Certified Information Systems Auditor™ (CISA®) program promotes and evaluates are the building blocks to meeting these challenges.

With the CISA designation comes many professional and personal benefits, including:

- Worldwide recognition for professional experience
- Enhanced knowledge and skills
- Career advancement

## GAIN WORLDWIDE RECOGNITION WITH CISA

A growing number of organizations are requiring or recommending that employees become certified. For example, the US Department of Defense (DoD) mandates that information assurance personnel be certified with a commercial accreditation approved by the DoD. CISA is an approved accreditation, signifying the DoD's confidence in the credential. To help ensure success in the global marketplace, it is vital to select a certification program based on universally accepted technical practices. CISA delivers such a program. CISA is recognized worldwide, by all industries, as the preferred designation for information systems (IS) governance, assurance and security professionals.

### Enhanced Knowledge and Skills

Earning the CISA designation distinguishes individuals as qualified IS audit, control and security professionals. CISAs have the proven ability to perform reviews in accordance with globally accepted standards and guidelines to ensure that an enterprise's IT and business systems are adequately controlled, monitored and assessed. The CISA designation ensures employers that their staff have met the current education and experience criteria necessary for successful on-the-job performance.

### Career Advancement

Because the CISA program certifies individuals who demonstrate proficiency in today's most sought-after skills, employers prefer to hire and retain those who achieve and maintain the designation. Whether looking to enhance on-the-job performance or secure a promotion or new position, becoming a CISA sets one apart from other candidates and provides a competitive advantage.

### CISA Program Accredited Under ISO/IEC 17024:2003

The American National Standards Institute (ANSI) has accredited the CISA certification under ISO/IEC 17024:2003, General Requirements for Bodies Operating Certification Systems of Persons. ANSI, a private, nonprofit organization, accredits other organizations to serve as third-party product, system and personnel certifiers. ISO/IEC 17024 specifies the requirements to be followed by organizations certifying individuals against specific requirements. ANSI's accreditation:

- Promotes the unique qualifications and expertise that ISACA® certifications provide
- Protects the integrity of the certifications and provides legal defensibility
- Enhances consumer and public confidence in the certifications and the people who hold them
- Facilitates mobility across borders or industries

The accreditation is both an international and US accreditation: it is based on an international standard but implemented by ANSI to be recognized in the US and other countries that enter into an arrangement with ANSI. This is in keeping with the purpose of ISO/IEC 17024 to begin standardization of accreditation of personnel certification agencies around the world.



ANSI Accredited Program  
PERSONNEL CERTIFICATION  
#0694  
ISO/IEC 17024

## ABOUT THE CISA EXAM

The CISA exam is offered each year and consists of 200 multiple-choice questions that cover the six job practice areas created from the most recent CISA job practice analysis. The practice areas and percentages below indicate the emphasis of questions that will appear on the exam. The job practice analysis was developed and validated using prominent industry leaders, subject matter experts and industry practitioners.

### Job Practice Areas

The areas and their definitions are as follows:

- 1. IS audit process (10 percent)**—Provide IS audit services in accordance with IS audit standards, guidelines and best practices to assist the organization in ensuring that its information technology and business systems are protected and controlled.
- 2. IT governance (15 percent)**—Provide assurance that the organization has the structure, policies, accountability, mechanisms and monitoring practices in place to achieve the requirements of corporate governance of IT.
- 3. Systems and infrastructure life cycle (16 percent)**—Provide assurance that the management practices for the development/acquisition, testing, implementation, maintenance and disposal of systems and infrastructure will meet the organization's objectives.
- 4. IT service delivery and support (14 percent)**—Provide assurance that the IT service management practices will ensure delivery of the level of services required to meet the organization's objectives.

5. **Protection of information assets (31 percent)**—Provide assurance that the security architecture (policies, standards, procedures and controls) ensures the confidentiality, integrity and availability of information assets.
6. **Business continuity and disaster recovery (14 percent)**—Provide assurance that, in the event of a disruption, the business continuity and disaster recovery processes will ensure the timely resumption of IT services, while minimizing the business impact.

CISA exam questions are developed and maintained carefully to ensure that they accurately test an individual's proficiency in IS audit, control, assurance or security practices. For a description of task and knowledge statements for each area, please refer to [www.isaca.org/cisajobpractice](http://www.isaca.org/cisajobpractice).

## REQUIREMENTS FOR EARNING CISA CERTIFICATION

To become a CISA, an applicant must:

1. Achieve a passing score on the CISA exam. A passing score on the CISA exam, without completing the required work experience as outlined below, is only valid for five years. If the applicant does not meet the CISA certification requirements within the five year period, the passing score is voided.
2. Submit an application with verified evidence of five years of work experience in the fields of IS auditing, control, assurance or security. Work experience must be gained within the 10-year period preceding the application date for certification or within five years from the date of initially passing the exam.

Substitutions and waivers of such experience, to a maximum of three years, may be obtained as follows:

- A maximum of one year of IS **OR** one year of non-IS auditing experience can be substituted for one year of experience.
- Sixty to 120 completed university semester credit hours (the equivalent of a two-year or four-year degree), not limited by the 10-year preceding restriction, can be substituted for one or two years, respectively, of experience.
- A bachelor's or master's degree from a university that enforces the ISACA-sponsored *Model Curriculum* can be substituted for one year of experience. To view a list of these schools, please visit [www.isaca.org/modeluniversities](http://www.isaca.org/modeluniversities). This option cannot be used if three years of experience substitution and educational waiver have already been claimed.
- A master's degree in information security or information technology from an accredited university can be substituted for one year of experience.

Exception: Two years as a full-time university instructor in a related field (e.g., computer science, accounting, IS auditing) can be substituted for every one year of experience.

As an example, at a minimum (assuming a two-year waiver of experience by substituting 120 university credits), an applicant must have three years of actual work experience. This experience can be completed by:

- Three years of IS audit, control, assurance or security experience
- OR**
- Two years of IS audit, control assurance or security experience and one full year non-IS audit or IS experience or two years as a full-time university instructor.

**It is important to note that many individuals choose to take the CISA exam prior to meeting the experience requirements. This practice is acceptable and encouraged although the CISA designation will not be awarded until all requirements are met.**

3. Agree to abide by ISACA's Code of Professional Ethics which can be viewed at [www.isaca.org/ethics](http://www.isaca.org/ethics).
4. Agree to abide with IS Auditing Standards as adopted by ISACA, which can be viewed at [www.isaca.org/standards](http://www.isaca.org/standards).
5. Agree to abide by the CISA continuing professional education (CPE) policy, which can be viewed at [www.isaca.org/cisacpepolicy](http://www.isaca.org/cisacpepolicy).

# REGISTERING FOR THE CISA EXAM

## Exam Date

The CISA exam will be administered on **Saturday, 11 December 2010**, unless specified otherwise on page 13 in this brochure.

## STEP 1: CONSIDER ISACA MEMBERSHIP

If you are not yet an ISACA member, you should consider joining. While ISACA membership is not required to take the exam, candidates can enjoy substantial cost savings on exam fees and study materials by joining now. To take advantage of these benefits, please complete the membership section of the CISA exam registration form. For additional member benefits, please see page 15 or visit [www.isaca.org/membership](http://www.isaca.org/membership).

International Membership Dues and Duration of Membership

<u>Join Dates</u>	<u>Fee US Dollars</u>	<u>Member Through</u>
1 June - 5 August 2010	\$65.00	31 December 2010 (half the annual rate)
After 5 August 2010	\$130.00	31 December 2011 (up to four extra months included/free)

New member fee plus local chapter dues also apply. Member benefits do not begin until payment is received in full. No rebate of dues is available upon early resignation of membership and memberships are nontransferable.

**NOTE:** Nonmembers paying the higher rate for the CISA exam can apply the difference between the member and nonmember registration fee (US \$130) toward an ISACA membership. Simply indicate “**pending**” on item 1 of the registration form and include the total association membership dues (including local chapter dues and new member processing fee) on the remittance schedule located on page 2 of the registration form.

## STEP 2: COMPLETE THE EXAM REGISTRATION FORM

Complete both sides of the registration form provided in this brochure (or a clear photocopy) or obtain the registration form from [www.isaca.org/cisaboi](http://www.isaca.org/cisaboi). Print or type clearly in **black ink and block letters**. Be sure to include test center and language preference.

### Register Online and Save!

Online registration via the ISACA web site ([www.isaca.org/examreg](http://www.isaca.org/examreg)) is encouraged. Candidates registering online will save US \$50. Nonmembers can also maximize their savings by joining ISACA at the time they register.



## STEP 3: SUBMIT REGISTRATION FEES AND PAYMENT

	<u>ISACA member</u>	<u>Non-ISACA member</u>	
Early registrations received on or before 18 August 2010	US \$415	US \$545	<b>NOTE: Registration form and payment must be received on or before 18 August 2010 to qualify for the early registration rate.</b>
Final registrations received by 6 October 2010	US \$465	US \$595	

Enclose the appropriate payment amount by check (cheque) or draft in US dollars drawn on a US bank or provide credit card information or indicate payment by bank transfer on the registration form. Pricing accurate at the time of printing, subject to change without notice.

**DO NOT SEND CASH.**

Only upon full exam payment will an admission ticket be issued and exam entrance permitted. The rates above are based on the registrant's ISACA member status as of the date of registration.

## Due Dates

Deadlines are based upon Chicago, Illinois, USA, 5 p.m. CT (Central Time). **If not registering online, please mail or fax the registration form to ISACA. Do not do both. Submitting duplicate registrations online and/or by hard copy to ISACA may result in multiple registrations and charges.** Final registration forms and payment must be postmarked or received by fax on or before 6 October 2010. **Both sides of the registration form must be received to complete a registration.**

## STEP 4: REVIEW ACKNOWLEDGMENT OF REGISTRATION AND RECEIPT OF THE CANDIDATE'S GUIDE TO THE CISA EXAM AND CERTIFICATION

An e-mail acknowledgement of the CISA exam registration, exam test site and exam language will be sent to registrants shortly after the processing of the registration form. Please review the exam registration details carefully and contact the certification department at [exam@isaca.org](mailto:exam@isaca.org) for any corrections or changes. A receipt letter acknowledging CISA exam registration and payment and a copy of the *Candidate's Guide to the CISA Exam and Certification* should be received by exam registrants within four weeks (depending on your worldwide location and local postal delivery) of the processing of the registration form and payment.

## OTHER HELPFUL INFORMATION

### Exam Registration Changes

Changes to the exam site and test language are subject to the following charges:

- On or before 8 October 2010..... No charge
- 9 October through 15 October 2010 ..... US \$50

No exam registration changes will be granted after 15 October 2010.

### Refund and Deferrals of Fees

**Refund:** Candidates unable to take the exam are eligible for a refund of registration fees, less a US \$100 processing fee, if such a request is received in writing on or before 8 October 2010. All requests for a refund after this date will be denied. Exam candidates who have deferred their exam are not eligible for a refund of their deferral fee and associated exam payment.

**Deferrals:** Exam registrants may elect to defer their registration to the following exam date. A deferral fee is required based on the following schedule:

- On or before 15 October 2010..... US \$50
- 16 October through 24 November 2010..... US \$100

Deferral requests will not be accepted after 24 November 2010. To request a deferral, please go to [www.isaca.org/examdefer](http://www.isaca.org/examdefer). Exam candidates who have deferred their exam are not eligible for a refund of their deferral fee and associated exam payment. Exam candidates who do not appear for the exam (or arrive too late to be admitted) are not eligible for a refund or deferral of their exam registration payment.

**No refunds or exchanges will be given for study aids, associated taxes, shipping and handling charges, or membership dues. Exam registration and membership fees are nontransferable.**

### Assignment of Test Centers

ISACA will make every effort to assign candidates to the exam center of their choice. However, if an exam center is cancelled, candidates will be assigned to the nearest available exam center. Should a candidate not wish to sit for the exam at the newly assigned exam center, a full refund may be received or the exam fee may be deferred.

### Request for Additional Test Centers

If an exam center is not available within 100 miles (160 kilometers) of the location in which a candidate wants to be tested, and if there are five or more candidates who wish to enter as a group at this location, they may request that a new exam center be established. Written requests for establishment of new exam centers, including a minimum of five **paid** registration forms, must be received at ISACA International Headquarters no later than 1 August 2010. While there is no guarantee that a new exam center can be arranged, every attempt will be made to provide one.

### Special Arrangements

Upon request, ISACA will make reasonable accommodations in its exam procedures for candidates with documented disabilities or religious requirements. These candidates may request consideration for reasonable alterations in exam format, presentations, food or drink at the exam site, or scheduling. Requests for food or drink at the exam site must be accompanied by a doctor's note; otherwise, **no food or drinks are allowed at any exam site**. Request for consideration must be submitted to ISACA International Headquarters in writing, accompanied by appropriate documentation, no later than 6 October 2010.

### ISACA Contact Information

#### **Exam and exam registration**

Phone: +1.847.660.5660; Fax: +1.847.253.1443; E-mail: [exam@isaca.org](mailto:exam@isaca.org)

#### **Certification**

Phone: +1.847.660.5660; Fax: +1.847.253.1443; E-mail: [certification@isaca.org](mailto:certification@isaca.org)

#### **CISA study aids**

Phone: +1.847.660.5650; E-mail: [bookstore@isaca.org](mailto:bookstore@isaca.org)

#### **ISACA membership**

Phone: +1.847.660.5600; E-mail: [membership@isaca.org](mailto:membership@isaca.org)

ISACA International Headquarters is located at: 3701 Algonquin Road, Suite 1010, Rolling Meadows, Illinois 60008 USA.

# PREPARING FOR THE CISA EXAM

Passing the CISA exam can be achieved through an organized plan of study. To assist individuals with the development of a successful study plan, ISACA offers study aids and review courses to exam candidates (see [www.isaca.org/cisabooks](http://www.isaca.org/cisabooks) for more details). Order early: The delivery time can be one to two weeks, depending on geographic location and customs clearance practices. For current shipping information, see [www.isaca.org/shipping](http://www.isaca.org/shipping).

■ **CISA® Online Review Course** is an interactive, web-based course that provides CISA exam candidates and ISACA members throughout the world with a consistent, efficient and cost-effective tool for exam preparation. The course includes interactive exercises, case studies, review tools and practice questions. Visit [www.isaca.org/elearning](http://www.isaca.org/elearning).

■ **Candidate's Guide to the CISA Exam and Certification** is supplied to individuals upon receipt of the CISA exam registration form and payment. This guide provides a detailed outline (task and knowledge statements) of the six content areas covered on the exam. It also contains exam administration information, examples of question types, certification and maintenance requirements, and a sample copy of an admission ticket and exam answer sheet.

■ **CISA Review Manual 2010** features a new format. Each of the six chapters has been divided into two sections for focused study. Section One contains definitions and objectives, with corresponding tasks performed by information systems (IS) auditors and knowledge statements required to plan, manage and perform IS audits (with references to specific content in Section Two) that are tested on the exam, sample practice questions and explanations of answers, and suggested resources for further study. Section Two consists of reference material and content that supports the knowledge statements and is pertinent for candidates' knowledge and/or understanding when preparing for the exam, brief chapter summaries and case studies to understand current practices, and definitions of terms commonly found on the exam. This manual can be used as a stand-alone document for individual study or as a guide or reference for study groups and chapters conducting local review courses.

■ **CISA Review Questions, Answers & Explanations Manual 2010 Supplement** is recommended for use when preparing for the 2010 CISA exam. This supplement consists of 100 new sample questions, answers and explanations based on the current CISA job practice areas, using a process similar to the process for developing actual exam items. The questions are intended to provide CISA candidates with an understanding of the type and structure of questions that have typically appeared on past exams, and were prepared specifically for use in studying for the CISA exam. This publication is ideal to use in conjunction with the *CISA Review Manual 2010* and the *CISA Review Questions, Answers & Explanations Manual 2010*.

■ **CISA Review Questions, Answers & Explanations Manual 2010** consists of 800 multiple-choice study questions that have previously appeared in the *CISA Review Questions, Answers & Explanations Manual 2008* and the *2008* and *2009 Supplements*. Many questions were revised or completely rewritten to recognize a change in job practice, be more representative of the current CISA exam question format, and/or to provide further clarity or explanation of the correct answer. These questions are not actual exam items, but are intended to provide CISA candidates with an understanding of the type and structure of questions and content that have previously appeared on the exam. This publication is ideal to use in conjunction with the *CISA Review Manual 2010*.

■ **CISA Practice Question Database v10** combines the *CISA Review Questions, Answers & Explanations Manual 2010* with the *CISA Review Questions, Answers & Explanations Manual 2010 Supplement* into one comprehensive 900-question study guide. Sample exams with randomly selected questions can be taken and the results viewed by job practice, allowing for concentrated study one area at a time. Additionally, questions generated during a study session are sorted based upon previous scoring history, allowing CISA candidates to easily and quickly identify their strengths and weaknesses, and focus their study efforts accordingly. Other features provide the ability to select sample exams by specific job practice areas, view questions that were previously answered incorrectly and vary the length of study sessions. The database software is available in CD-ROM format or as a download.

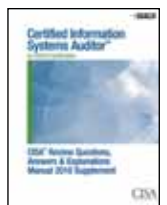
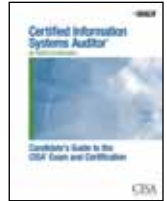
PLEASE NOTE the following system requirements:

- 400 MHz Pentium processor or equivalent (minimum); 1 GHz Pentium processor or equivalent (recommended)
- Supported operating systems: Windows Server 2003, Windows Server 2008, Windows Vista, Windows XP
- 512 MB RAM or higher
- One hard drive with 250 MB of available space (flash/thumb drives not supported)
- Mouse
- CD-ROM drive

The CISA Practice Question Database v10 is licensed for installation on one computer only for personal, noncommercial use.

■ CISA review courses are conducted by many ISACA chapters. Exam candidates should contact their local ISACA chapter to find out if a review course is being offered. These courses are often taught by current CISAs who present and discuss exam topics and share their secrets of success. Information pertaining to chapter contacts and course offerings is available at [www.isaca.org/chapters](http://www.isaca.org/chapters) and [www.isaca.org/cisareview](http://www.isaca.org/cisareview), respectively.

*No representation or warranties assuring candidates' passage of the exam are made by ISACA in regard to these or other association publications or courses.*



## Admission Ticket

Approximately two to three weeks prior to the CISA exam date, candidates will receive a physical admission ticket and an e-ticket from ISACA. The ticket will indicate the date, registration time and location of the exam, as well as a schedule of events for that day and a list of materials that candidates must bring with them to take the CISA exam. Candidates can use either a printout of the e-ticket or the hard copy admission ticket for entry into the exam.

**Please note:** In order to receive an admission ticket, all fees must be paid. In order to receive an e-ticket, all fees must be paid and candidates must have a current e-mail address on file. Only candidates with an admission ticket will be admitted to the exam. If a candidate's mailing and/or e-mail address changes, he/she should update his/her profile on the ISACA web site ([www.isaca.org](http://www.isaca.org)) or contact [exam@isaca.org](mailto:exam@isaca.org).

If your name as displayed on your government-issued ID is different than your ISACA profile name, please enter your government-issued ID name in the space provided. Your government-issued ID name will be the name used on your admission ticket.

Candidates must locate and note the specific registration and exam time on their admission ticket. No candidate will be admitted to the test center once the chief examiner begins reading the oral instructions, approximately 30 minutes before the exam begins. Any candidate who arrives after the oral instructions have begun will not be allowed to sit for the exam and will forfeit his/her registration fee. A candidate can use his/her admission ticket only at the designated test center on his/her admission ticket.

Candidates will be admitted to the test center only if they have a valid admission ticket and an acceptable form of identification (ID). An acceptable form of ID must be a current and original government-issued ID that contains the candidate's name, as it appears on the admission ticket, and the candidate's photograph. The information on the ID cannot be handwritten. All of these characteristics must be demonstrated by the single piece of ID provided. Examples include, but are not limited to, a passport, driver's license, military ID, state ID, green card and national ID. Any candidate who does not provide an acceptable form of ID will not be allowed to sit for the exam and will forfeit his/her registration fee.

Any candidate who has not received his/her admission ticket by 1 December 2010, should contact the ISACA certification department immediately at [exam@isaca.org](mailto:exam@isaca.org) or via phone at +1.847.660.5660.

**No food or drinks are allowed at any exam site, unless special arrangements have been made in advance.** Please refer to "Special Arrangements" on page 6.

## Misconduct

Candidates who are discovered engaging in any kind of misconduct, such as giving or receiving help; using notes, papers or other aids; attempting to take the exam for someone else; using any type of communication device including cell phones during the exam administration; or removing the exam booklet, answer sheet or notes from the testing room will be disqualified and may face legal action. Candidates who leave the testing area without authorization or accompaniment by a test proctor will not be allowed to return to the testing room and will be subject to disqualification. The testing agency will report such irregularities to ISACA's CISA Certification Committee.

## Security

Candidates are not allowed to bring any type of communication devices into the test center. Discovery of such devices may result in disqualification and/or the device being confiscated. ISACA will not assume responsibility for stolen, lost or damaged personal property. To review the Personal Belongings Policy, please visit [www.isaca.org/cisabelongings](http://www.isaca.org/cisabelongings).

**"CISAs represent an exclusive group of IS auditing professionals that desire to take IT to the highest standard possible. They are globally accepted and highly regarded. It is truly an honor to be among them."**

—*Susanna Chiu, CISA, Senior Vice President, Li & Fung (Trading) Ltd.*

# CISA EXAM RESULTS

## Receiving Your Score

Please notify the certification department immediately if your registration contact information changes. **Approximately eight weeks after the test date, the official exam results will be mailed to candidates.** Additionally, with the candidate's consent on the registration form, an e-mail message containing the candidate's pass/fail status and score will be sent to the candidate. This e-mail notification will only be sent to the address listed in the candidate's profile at the time of the initial release of the results. To ensure the confidentiality of scores, exam results will not be reported by telephone or fax. To prevent e-mail notification from being sent to spam folders, candidates should add *exam@isaca.org* to their address book, whitelist or safe-senders list.

## Reporting of Your Test Results

Candidate scores are reported as a scaled score. A scaled score is a conversion of a candidate's raw score on an exam to a common scale. ISACA uses and reports scores on a common scale from 200 to 800. For example, the scaled score of 800 represents a perfect score with all questions answered correctly; a scaled score of 200 is the lowest score possible and signifies that only a small number of questions were answered correctly. A candidate must receive a score of 450 or higher to pass the exam. A score of 450 represents a minimum consistent standard of knowledge as established by ISACA's CISA Certification Committee. A candidate receiving a passing score may then apply for certification if all other requirements are met.

The CISA exam contains some questions which are included for research and analysis purposes only. These questions are not separately identified and not used to calculate your final score.

**Passing the exam does not grant the CISA designation. To become a CISA, each candidate must complete all requirements as listed on page 4.**

## Retaking the CISA Exam

A candidate receiving a score of less than 450 has not passed and can retake the exam by registering for and paying the appropriate exam fee for any future exam administration. To assist with future study, the results letter each candidate receives will include a score analysis by content area. There are no limits to the number of times a candidate can take the exam.

# MAINTAINING CISA CERTIFICATION

A major strength of any professional designation is a program of CPE that the individual must follow to retain certification. To maintain CISA certification, individuals must comply with a CPE policy ([www.isaca.org/cisacpepolicy](http://www.isaca.org/cisacpepolicy)) and abide by ISACA's Code of Professional Ethics ([www.isaca.org/ethics](http://www.isaca.org/ethics)). Together, these programs help ensure that CISAs remain current with technical and industry advances and demonstrate high professional principles.

The CPE policy requires the individual to earn and submit a minimum of 20 CPE hours and to pay a maintenance fee each year. In addition, a minimum of 120 CPE hours must be earned and submitted during a fixed three-year certification period. To more easily meet the three-year cycle requirement of 120 hours, it is suggested that individuals earn an average of 40 CPE hours annually. **Failure to comply with this policy will result in revocation of an individual's certification.**

More than 92 percent of all CISAs remain certified each year. This is an exemplary statistic that demonstrates the importance CISAs place on retaining the CISA credential.

# INSTRUCTIONS FOR COMPLETING THE CISA EXAM REGISTRATION FORM

**Register online**—To register online, please visit the ISACA web site at [www.isaca.org/examreg](http://www.isaca.org/examreg).

To avoid any delay or the possibility of the registration being canceled, it is extremely important that the registration form be completed carefully and correctly. **Please print in block letters and black ink.**

1. **MEMBERSHIP ID**—If you are currently a member of ISACA, please enter your member number on the line provided. Although membership in ISACA is not required to take the exam, you may wish to consider a membership at this time and begin to enjoy the cost savings and many other benefits available to you. **If you are joining as an ISACA member now, please write “pending” on the line provided for your ISACA membership ID.**
2. **NAME**—Please indicate the appropriate salutation. Your name should be entered as follows: First Name, Middle Initial, Last or Family Name. **To prevent delays on the exam date, please use your legal name as it appears on your government-issued ID.** See page 8.
3. If you are joining as an ISACA member at this time, please write your name as you want it to appear on your membership certificate.
4. **CERTIFICATIONS YOU CURRENTLY HOLD**—List the certifications you currently hold.
5. **RESIDENCE ADDRESS**—Enter your home address. Please make sure that your home city, state or province, country, and postal code are recorded in the proper fields.
6. **RESIDENCE PHONE AND FAX NUMBERS**—Enter your residence telephone and fax numbers, including all applicable area codes, country codes and international dialing codes.
7. **BUSINESS NAME**—Enter the name of your business.
8. **BUSINESS ADDRESS**—Enter your business address. Please make sure that your company’s city, state or province, country, and postal code are recorded in the proper fields.
9. **BUSINESS PHONE AND FAX NUMBERS**—Enter your business telephone and fax numbers, including all applicable area codes, country codes and international dialing codes.
10. **E-MAIL ADDRESS**—Enter your complete e-mail address. Notification of registration, an admission ticket, pass/fail results and score can be distributed via e-mail to all candidates who provide a valid e-mail address.
11. **SEND MAIL TO**—Check (tick) the appropriate box where all CISA exam correspondence and results are to be mailed.
12. **YEAR OF BIRTH**
13. **FIELD OF EMPLOYMENT**—Indicate your current field of employment:

1. Financial/Banking	6. Retail and Wholesale/Distribution	10. Telecommunications/Communications	14. Health Care/Medical
2. Insurance	7. Government/Military	11. Mining/Construction/ Petroleum/Agriculture	15. Pharmaceutical
3. Public Accounting	—National/State/Local	12. Utilities	16. Advertising/Marketing/Media
4. Transportation	8. Technology Services/Consulting	13. Legal/Law/Real Estate	17. Education/Student
5. Aerospace	9. Manufacturing/Engineering		99. Other
14. **EDUCATIONAL LEVEL**—Indicate degree or the number of equivalent years of university-level education:

1. One year or less	4. Four years	7. AS/Associates	10. Ph.D.
2. Two years	5. Five years	8. BA/BS/Bachelors	99. Other
3. Three years	6. Six or more years	9. MS/MBA/Masters	
15. **WORK EXPERIENCE**—Indicate the number of years of information systems audit, control, assurance and security work experience:

1. No experience	3. 4-6 years	5. 10-12 years
2. 1-3 years	4. 7-9 years	6. 13 or more years
16. **CURRENT PROFESSIONAL ACTIVITY**—Please select the best match if your exact title is not listed:

1. CEO, President, Owner, General/Executive Manager	5. CFO, Controller, Treasurer, Finance Executive/VP/EVP	10. Compliance/Risk/Privacy Director/Manager/ Consultant	15. IT Staff
2. CAE, General Auditor, Partner, Audit Head/VP/EVP	6. Chief Compliance/Risk/ Privacy Officer, VP/EVP	11. IT Senior Auditor (External/Internal)	16. IT/IS Compliance/Risk/Control Staff
3. CISO/CSO, Security Executive/VP/EVP	7. IT Audit Director/ Manager/Consultant	12. IT Auditor (External/ Internal Staff)	17. Professor/Teacher
4. CIO/CTO, Info Systems/ Technology Executive/ VP/EVP	8. Security Director/Manager/Consultant	13. Non-IT Auditor (External/Internal)	18. Student
	9. IT Director/Manager/ Consultant	14. Security Staff	99. Other
17. **SIZE OF ENTIRE ORGANIZATION**—Indicate the size of your organization (number of employees) at your primary place of business:

1. Fewer than 50 employees	3. 150–499 employees	5. 1,500–4,999 employees	7. 10,000–14,999 employees
2. 50–149 employees	4. 500–1,499 employees	6. 5,000–9,999 employees	8. 15,000 or more employees
18. **SIZE OF IT Audit Staff**—Indicate the size of your IT audit staff (local office):

1. 0 individuals	2. 1 individual	3. 2–5 individuals	4. 6–10 individuals	5. 11–25 individuals	6. More than 25 individuals
------------------	-----------------	--------------------	---------------------	----------------------	-----------------------------
19. **SIZE OF INFORMATION SECURITY STAFF**—Indicate the size of your information security staff (local office):

1. 0 individuals	2. 1 individual	3. 2–5 individuals	4. 6–10 individuals	5. 11–25 individuals	6. More than 25 individuals
------------------	-----------------	--------------------	---------------------	----------------------	-----------------------------
20. **YOUR LEVEL OF PURCHASING AUTHORITY**—Indicate your level of purchasing authority:

1. Recommend products/services	2. Approve purchases	3. Recommend and approve purchases
--------------------------------	----------------------	------------------------------------
21. **EXAM LANGUAGE PREFERENCE**—Indicate the language version of the exam you desire. English will be assigned if no preference is indicated.
22. **EXAM CENTER CODE**—Select the city most convenient for you from the test center list and enter its name and corresponding number. Your admission ticket will show the specific location to which you should report. See page 13 for exam center locations.
23. **HOW DID YOU HEAR ABOUT THE EXAM?**—Select how you heard about the CISA exam:

1. ISACA international mailing	2. Chapter mailing	3. Conference	4. Magazine	5. ISACA International Headquarters web site
6. Chapter web site	7. Supervisor	8. Coworker	9. Friend	10. US DoD directive
24. **AUTHORIZATION TO RELEASE CONTACT INFORMATION TO THE LOCAL ISACA CHAPTER**—Enter Y for yes or N for no to indicate whether you authorize release of your name and address information to a local ISACA chapter for the purpose of promoting chapter-sponsored activities, including study courses. (This is not applicable to ISACA members, individuals joining at this time or exam passers granted provisional membership.)
25. Do you wish to be notified of your pass/fail status and score by e-mail? —Enter Y for yes or N for no.  
**NOTE:** Your pass/fail result will be sent to the e-mail address provided in your online constituent profile. Please verify it is current and update if required.
26. **IS CISA CERTIFICATION REQUIRED FOR YOUR CURRENT POSITION OR FOR PROMOTION?**—Enter Y for yes or N for no.
27. **SIGNATURE**—Be sure to sign your form. Failure to do so will result in ineligibility to sit for the exam.

# DECEMBER 2010 CISA EXAM REGISTRATION FORM

To register online, please visit the ISACA web site at [www.isaca.org/examreg](http://www.isaca.org/examreg).

Please use black ink.  
Print in block letters or type.  
US Federal ID No. 23-7067291

Order No. \_\_\_\_\_

Exam Date: Saturday, 11 December 2010

Date \_\_\_\_\_

MONTH/DAY/YEAR

1. ISACA Membership# \_\_\_\_\_ Indicate "pending" if you are applying for membership at this time.

MR.  MS.  MRS.  MISS  OTHER \_\_\_\_\_

2. Name \_\_\_\_\_  
FIRST MIDDLE INITIAL LAST/FAMILY

2a. If your name as displayed on your government-issued ID is different than ISACA profile name, please enter your government-issued ID name here:

\_\_\_\_\_ GOVERNMENT-ISSUED ID NAME

3. \_\_\_\_\_  
*IF JOINING AS AN ISACA MEMBER, PLEASE PRINT YOUR NAME AS YOU WANT IT TO APPEAR ON YOUR MEMBERSHIP CERTIFICATE.*

4. Certifications you currently hold: CPA \_\_\_\_\_ CIA \_\_\_\_\_ CA \_\_\_\_\_ CISSP \_\_\_\_\_ Other (specify, excluding CISM, CGEIT, CRISC) \_\_\_\_\_

5. Residence address \_\_\_\_\_  
STREET  
CITY STATE/PROVINCE/COUNTRY POSTAL CODE/ZIP

6. Residence phone \_\_\_\_\_ Residence fax \_\_\_\_\_  
AREA/COUNTRY CODE AND NUMBER AREA/COUNTRY CODE AND NUMBER

7. Business name \_\_\_\_\_

8. Business address \_\_\_\_\_  
STREET  
CITY STATE/PROVINCE/COUNTRY POSTAL CODE/ZIP

9. Business phone \_\_\_\_\_ Business fax \_\_\_\_\_  
AREA/COUNTRY CODE AND NUMBER AREA/COUNTRY CODE AND NUMBER

10. E-mail \_\_\_\_\_ 11. Send mail to  Home  Business

12. Year of birth \_\_\_\_\_ 13. Field of employment \_\_\_\_\_ 14. Educational level \_\_\_\_\_ 15. Work exp \_\_\_\_\_ 16. Professional activity \_\_\_\_\_

17. Size of organization \_\_\_\_\_ 18. Size of IT audit staff \_\_\_\_\_  
19. Size of information security staff \_\_\_\_\_ 20. Level of purchasing authority \_\_\_\_\_

21. Exam language preference:  
 Chinese Mandarin Traditional  Chinese Mandarin Simplified  Dutch  English  French  German  
 Hebrew  Italian  Japanese  Korean  Polish  Spanish

22. Exam center code \_\_\_\_\_ Exam center location name \_\_\_\_\_

23. How did you hear about the exam? \_\_\_\_\_

24. Do you authorize the release of contact information to the local ISACA chapter? (Y or N) \_\_\_\_\_  
(This is not applicable to ISACA members, individuals joining at this time or exam passers granted provisional membership.)

25. Do you wish to be notified of your pass/fail status and score via e-mail? (Y or N) \_\_\_\_\_ (Be sure you have included your e-mail address above.)  
This is your only opportunity to receive your results via e-mail. Please be advised that your results letter sent by post is your official score result.

26. Is CISA certification required for your current position or promotion? (Y or N) \_\_\_\_\_

I hereby apply to ISACA to register for the Certified Information Systems Auditor™ (CISA®) exam **and/or** for membership in the association. By registering to take the CISA exam, I certify that I have read and agree to the conditions set forth in the Bulletin of Information covering administration of the CISA exam; certification rules, policies and procedures; and the release of my test results; and I agree to disqualification from the CISA exam and/or nullification of any exam score in the event that any statement or information provided by me to the association is false or fails to include a material fact, or in the event that I violate any of the rules, policies or procedures governing the exam. By applying for membership in the association, I certify that I will abide by the association's Code of Professional Ethics.

I understand that ISACA and others will rely on this application and on the documents and information submitted, and that if any signature or information is falsified, altered or tampered with, ISACA may take such action as it deems appropriate, including rejecting my application for certification and/or barring me from future examinations or from participation in ISACA membership.

I hereby agree to hold the association, its officers, directors, examiners, members, employees and agents harmless from any complaint, claim or damage arising out of (1) any action or failure to act by me on behalf of the association, and (2) any action or omission in connection with my registration to take the CISA exam, any exam given by the association, and any grade relating thereto **and/or** my application for membership. I understand that the final decision as to whether I pass the CISA exam **and/or** am accepted as a member of the Association rests solely with the association. I further understand that ISACA may inform the local ISACA chapter and other appropriate parties of my having passed the exam. Notwithstanding the above, I understand and agree that any action arising out of or pertaining to this application or the CISA exam must be brought in the Circuit Court of Cook County, Illinois, USA, and shall be governed by the laws of the State of Illinois, USA. I HAVE READ AND UNDERSTAND THESE STATEMENTS AND INTEND TO BE LEGALLY BOUND BY THEM.

27. Signature: \_\_\_\_\_ Date: \_\_\_\_\_

(For your registration to be complete, you must sign on the line above.)

(Please use black ink and print in block letters or type.)

# Fee Remittance Schedule

- December 2010 CISA Certification Exam Fee**  
 Register Online (SAVE US \$50, [www.isaca.org/examreg](http://www.isaca.org/examreg))  
 Registration paid in full on or before 18 August 2010  
 Registration paid in full on or before 6 October 2010  
 (Paid registration will include a copy of the Candidate's Guide to the CISA Exam and Certification)

**NOTE:** Sales tax and shipping charges do not apply to exam fees.

**STUDY AIDS:** (See page 7 for product descriptions.)

- ENGLISH**
- CISA Review Manual 2010 (CRM-10)*
  - CISA Review Questions, Answers & Explanations Manual 2010 Supplement (QAE-10ES English Edition)* (100 questions)
  - CISA Review Questions, Answers & Explanations Manual 2010 (QAE-10)* (800 questions)
  - CISA Practice Question Database v10* (900 questions, answers and explanations database—indicate version below:  
 CD-ROM version—(CDB-10)  
 Download version—(CDB-10W) [No shipping charges apply.]
- NON-ENGLISH** (See [www.isaca.org/nonenglishbooks](http://www.isaca.org/nonenglishbooks) for descriptions.)
- CISA Review Manual 2010*  
 Indicate language by checking the box below:  
 FRENCH (CRM-10F)  ITALIAN (CRM-10I)  JAPANESE (CRM-10J)  SPANISH (CRM-10S)
  - CISA Review Questions, Answers & Explanations Manual 2010*  
 800 questions—indicate language by checking the box below:  
 ITALIAN (QAE-10I)  JAPANESE (QAE-10J)  SPANISH (QAE-10S)
  - CISA Review Questions, Answers & Explanations Manual 2010 Supplement*  
 100 questions—indicate language by checking the box below:  
 FRENCH (QAE-10FS)  ITALIAN (QAE-10IS)  JAPANESE (QAE-10JS)  SPANISH (QAE-10SS)
  - CISA Practice Question Database v10*  
 900 questions, answers and explanations database—indicate version below:  
 CD-ROM version—Spanish Edition (CDB-10S)  
 Download version—Spanish Edition (CDB-10SW) [No shipping charges apply.]

**ALL STUDY AIDS MUST BE PAID IN FULL PRIOR TO SHIPMENT. ALL STUDY AIDS SALES ARE FINAL. NO REFUNDS OR EXCHANGES. PAYMENTS SHOULD BE MADE DIRECTLY TO ISACA.**

**Shipping and Handling Rates for Study Aids Orders**

For standard delivery times, please visit [www.isaca.org/shipping](http://www.isaca.org/shipping)  
 All international orders are shipped via Federal Express International Priority.

Amount of Line A	Outside USA	Within USA
Up to US \$30.00	\$ 10.00	\$ 5.00
US \$30.01 - \$50.00	\$ 15.00	\$ 7.00
US \$50.01 - \$80.00	\$ 20.00	\$ 8.00
US \$80.01 - \$150.00	\$ 26.00	\$ 10.00
Over US \$150.00	17% of Line A	10% of Line A

Purchaser is responsible for paying the duties/taxes/VAT charges levied by his/her country.

If registering at the exam member rate, membership dues must be paid in full. If not, nonmember fees will be added to the candidate's exam registration and applicable exam study material. Full payment must be received before admission tickets are issued and candidates are permitted to sit for the exam. Pricing accurate at the time of printing, subject to change without notice. All deadlines are based upon Chicago, Illinois, USA, 5 p.m. CT (Central Time). If you are purchasing membership and/or study aids along with the exam, payments will be applied in the following sequence: membership, study aids and then the exam.

**Refund and Deferral Policy—Refund:** Candidates unable to take the exam are eligible for a refund of registration fees, less a US \$100 processing fee, if such a request is received in writing on or before 8 October 2010. All requests after that date will be denied. **Deferrals:** Candidates unable to take the exam can request a deferral of their registration fees to the next exam date. Deferral requests received on or before 15 October 2010 will be charged a \$50 processing fee. From 16 October 2010 through 24 November 2010, a processing fee of \$100 will be charged. Deferral requests will not be accepted after 24 November 2010. Requests received after 24 November 2010 and candidates who do not appear at their designated exam site by the required time will not be able to receive exam deferrals or refunds of the exam fees. To request a deferral, please go to [www.isaca.org/examdef](http://www.isaca.org/examdef). The exam and deferral fees are nonrefundable. **PRICES, SHIPPING AND HANDLING AND TAX ARE SUBJECT TO CHANGE WITHOUT NOTICE. NO REFUNDS OR EXCHANGES WILL BE GIVEN FOR STUDY AIDS, ASSOCIATED TAXES, SHIPPING AND HANDLING CHARGES, OR MEMBERSHIP FEES.** All deadlines are based upon Chicago, Illinois, USA, 5 p.m. CT (Central Time).

**Membership—YES!** I wish to become an ISACA member NOW... and realize the benefits immediately.

ISACA membership offers savings and many benefits! See page 15 for details. Membership in the association requires you to belong to a chapter when you live or work within 50 miles/80km of a chapter territory.

Chapter number \_\_\_\_\_ (see page 14)

**Payment Calculation**

Association dues \_\_\_\_\_ US \$ \_\_\_\_\_  
 Chapter dues (visit [www.isaca.org/chapters](http://www.isaca.org/chapters)) or see page 14 US \$ \_\_\_\_\_  
 New member processing fee \_\_\_\_\_ US \$ 30 \_\_\_\_\_

Total Membership Fees (F) US \$ \_\_\_\_\_  
 † Association Dues: US \$65 if registering between 1 June and 5 August; US \$130 if registering after 5 August. These rates grant different durations of membership. See page 5 for details.

I do not wish to be included on a mailing list other than for ISACA mailings.

## Method of Payment

**Please note: Your registration is not complete unless you have signed page 1 of the registration form.**

CISA Exam Fee and Study Aids Total (E) \$ \_\_\_\_\_  
 ISACA Membership Fee Total (if applicable) (F) \$ \_\_\_\_\_  
 Total Remitted (E+F) US \$ \_\_\_\_\_

- Check (cheque) payable to ISACA in US dollars, drawn on a US bank
  - Bank Transfer (see below) Date of transfer (mm/dd/yy) \_\_\_\_\_
  - MasterCard  VISA  American Express  Diners Club
- All payments by credit card will be processed in US dollars.

Account number \_\_\_\_\_ MONTH/YEAR \_\_\_\_\_  
 Name of cardholder \_\_\_\_\_  
 Expiration date \_\_\_\_\_

Signature \_\_\_\_\_  
 Cardholder billing address (if different than address provided on previous page): \_\_\_\_\_

**Bank transfer information:**

Bank of America  
 ABA No. 0260-0959-3 SWIFT Code: BOFAUS3N  
 ISACA Account No. 22-7157-8  
 (INDICATE CANDIDATES NAME IN TRANSFER INFORMATION)

Mail to: ISACA • 1055 Payscale Circle • Chicago, IL 60674 USA  
 Air Courier: ISACA • 3701 Algonquin Road • Suite 1010  
 Rolling Meadows, IL 60008 USA  
 Fax to: +1.847.253.1443

# EXAM CENTER LOCATIONS FOR 11 DECEMBER 2010 EXAM

Unless otherwise noted, the CISA exam will take place on 11 December 2010.

<b>ARGENTINA</b> 6151 Buenos Aires	<b>CHILE</b> 6651 Santiago	<b>FINLAND</b> 7101 Helsinki	<b>INDONESIA</b> 7601 Jakarta	<b>MAURITIUS</b> 8250 Port Louis	<b>POLAND</b> 8735 Warsaw	<b>SWEDEN</b> 9201 Stockholm
<b>AUSTRALIA</b> 6201 Adelaide 6202 Brisbane 6203 Canberra 6204 Melbourne 6205 Perth 6206 Sydney	<b>CHINA</b> 6620 Beijing 6635 Guangzhou 6640 Nanjing 6650 Shanghai 6680 Shenzhen City	<b>FRANCE</b> 7201 Paris	<b>IRELAND</b> 9605 Dublin	<b>MEXICO</b> 8303 Mexico City 8304 Monterrey 8306 Guadalajara	<b>PORTUGAL</b> 8730 Lisbon	<b>SWITZERLAND</b> 9301 Zurich
<b>AUSTRIA</b> 6226 Vienna	<b>COLOMBIA</b> 6702 Bogota 6710 Cali City 6725 Medellin	<b>GERMANY</b> 7325 Berlin 7326 Munich 7301 Dusseldorf 7302 Frankfurt 7327 Hamburg 7328 Heidelberg	<b>ISRAEL</b> 7701 Tel Aviv (12 December 2010)	<b>MOROCCO</b> 8375 Casablanca	<b>PUERTO RICO</b> 3201 San Juan	<b>TAIWAN</b> 9351 Taipei
<b>BAHRAIN</b> 6251 Manama	<b>CÔTE D'IVOIRE</b> 7825 Abidjan	<b>GHANA</b> 7450 Accra	<b>ITALY</b> 7801 Milan 7802 Rome	<b>NEPAL</b> 6425 Kathmandu	<b>QATAR</b> 8751 Doha	<b>TANZANIA</b> 9375 Dar Es Salaam
<b>BELGIUM</b> 6301 Antwerp 6302 Brussels	<b>COSTA RICA</b> 6801 San Jose	<b>GREECE</b> 7381 Athens	<b>JAMAICA</b> 7850 Kingston	<b>NETHERLANDS</b> 6402 Heerlen 6401 Utrecht	<b>ROMANIA</b> 8775 Bucharest	<b>THAILAND</b> 9401 Bangkok
<b>BERMUDA</b> 6451 Hamilton	<b>CROATIA</b> 6875 Zagreb	<b>GUATEMALA</b> 7385 Guatemala City	<b>JAPAN</b> 7901 Nagoya 7902 Osaka 7903 Tokyo 7904 Fukuoka 7905 Okinawa	<b>NEW ZEALAND</b> 8501 Auckland 8502 Wellington	<b>RUSSIA</b> 9950 Moscow	<b>TUNISIA</b> 9425 Tunis
<b>BOLIVIA</b> 6520 La Paz	<b>CZECH REPUBLIC</b> 6625 Prague	<b>HONG KONG</b> 7401 Kowloon	<b>JORDAN</b> 8001 Amman	<b>NIGERIA</b> 8551 Lagos 8552 Port Harcourt 8553 Abuja Center	<b>SAUDI ARABIA</b> 8801 Dhahran (16 December 2010) 8802 Riyadh 8803 Jeddah (16 December 2010)	<b>TURKEY</b> 9450 Istanbul
<b>BOTSWANA</b> 6475 Gaborone	<b>DENMARK</b> 6901 Copenhagen	<b>HUNGARY</b> 7351 Budapest	<b>KAZAKHSTAN</b> 8075 Almaty	<b>NORWAY</b> 8601 Oslo	<b>SCOTLAND</b> 9604 Edinburgh	<b>UGANDA</b> 9475 Kampala
<b>BRAZIL</b> 6505 Brasilia 6501 Rio de Janeiro 6502 Sao Paulo	<b>DOMINICAN REPUBLIC</b> 6915 Santo Domingo	<b>ICELAND</b> 7475 Reykjavik	<b>KENYA</b> 8050 Nairobi	<b>OMAN</b> 8651 Muscat	<b>SINGAPORE</b> 8901 Singapore	<b>UKRAINE</b> 9480 Kiev
<b>BULGARIA</b> 6550 Sofia	<b>DUTCH WEST INDIES</b> 6851 Wilmssted Curacao	<b>INDIA</b> 7501 Chennai 7502 Mumbai 7503 New Delhi 7504 Kolkata 7505 Bangalore 7506 Hyderabad 7507 Coimbatore 7508 Pune 7509 Cochin 7510 Ahmedabad 7512 Nagpur 7513 Jaipur 7514 Aurangabad 7516 Navi Mumbai 7517 Viayawada 7518 Solapur 7519 Kolhapur	<b>KUWAIT</b> 8101 Al Kuwait	<b>PAKISTAN</b> 8675 Karachi 8680 Lahore 8660 Islamabad	<b>SLOVAK REPUBLIC</b> 8975 Bratislava	<b>UNITED ARAB EMIRATES</b> 9501 Dubai 9502 Abu Dhabi
<b>CAMEROON</b> 8760 Douala	<b>ECUADOR</b> 7010 Quito	<b>INDONESIA</b> 7501 Chennai 7502 Mumbai 7503 New Delhi 7504 Kolkata 7505 Bangalore 7506 Hyderabad 7507 Coimbatore 7508 Pune 7509 Cochin 7510 Ahmedabad 7512 Nagpur 7513 Jaipur 7514 Aurangabad 7516 Navi Mumbai 7517 Viayawada 7518 Solapur 7519 Kolhapur	<b>LATVIA</b> 8151 Riga	<b>PANAMA</b> 8701 Panama City	<b>SLOVENIA</b> 8951 Ljubljana	<b>URUGUAY</b> 9651 Montevideo
<b>CANADA</b> 6601 Calgary 6602 Edmonton 6603 Montreal 6604 Ottawa 6605 Quebec City 6606 Toronto 6607 Vancouver 6608 Victoria 6609 Winnipeg 6610 Halifax 6611 Regina	<b>EGYPT</b> 7001 Cairo	<b>INDONESIA</b> 7501 Chennai 7502 Mumbai 7503 New Delhi 7504 Kolkata 7505 Bangalore 7506 Hyderabad 7507 Coimbatore 7508 Pune 7509 Cochin 7510 Ahmedabad 7512 Nagpur 7513 Jaipur 7514 Aurangabad 7516 Navi Mumbai 7517 Viayawada 7518 Solapur 7519 Kolhapur	<b>LEBANON</b> 9801 Beirut	<b>PAPUA NEW GUINEA</b> 8401 Port Moresby	<b>SOUTH AFRICA</b> 6101 Johannesburg 6102 Capetown 6103 Durban 6104 East London	<b>VIETNAM</b> 9727 Ho Chi Minh City
	<b>ENGLAND</b> 9601 London 9602 Manchester 9603 Birmingham	<b>INDONESIA</b> 7501 Chennai 7502 Mumbai 7503 New Delhi 7504 Kolkata 7505 Bangalore 7506 Hyderabad 7507 Coimbatore 7508 Pune 7509 Cochin 7510 Ahmedabad 7512 Nagpur 7513 Jaipur 7514 Aurangabad 7516 Navi Mumbai 7517 Viayawada 7518 Solapur 7519 Kolhapur	<b>LITHUANIA</b> 9825 Vilnius	<b>PARAGUAY</b> 8450 Asuncion	<b>SOUTH KOREA</b> 9001 Seoul	<b>VENEZUELA</b> 9701 Caracas
	<b>ESTONIA</b> 7025 Tallinn	<b>INDONESIA</b> 7501 Chennai 7502 Mumbai 7503 New Delhi 7504 Kolkata 7505 Bangalore 7506 Hyderabad 7507 Coimbatore 7508 Pune 7509 Cochin 7510 Ahmedabad 7512 Nagpur 7513 Jaipur 7514 Aurangabad 7516 Navi Mumbai 7517 Viayawada 7518 Solapur 7519 Kolhapur	<b>LUXEMBOURG</b> 8171 Luxembourg	<b>PERU</b> 8710 Lima	<b>SPAIN</b> 9101 Madrid 9102 Barcelona 9103 Valencia 9104 Logrono 9105 Leon	<b>WEST INDIES</b> 9751 Trinidad 9752 Barbados
		<b>INDONESIA</b> 7501 Chennai 7502 Mumbai 7503 New Delhi 7504 Kolkata 7505 Bangalore 7506 Hyderabad 7507 Coimbatore 7508 Pune 7509 Cochin 7510 Ahmedabad 7512 Nagpur 7513 Jaipur 7514 Aurangabad 7516 Navi Mumbai 7517 Viayawada 7518 Solapur 7519 Kolhapur	<b>MACAO</b> 8200 Macao	<b>PHILIPPINES</b> 8726 Manila	<b>SRI LANKA</b> 9151 Colombo	
		<b>INDONESIA</b> 7501 Chennai 7502 Mumbai 7503 New Delhi 7504 Kolkata 7505 Bangalore 7506 Hyderabad 7507 Coimbatore 7508 Pune 7509 Cochin 7510 Ahmedabad 7512 Nagpur 7513 Jaipur 7514 Aurangabad 7516 Navi Mumbai 7517 Viayawada 7518 Solapur 7519 Kolhapur	<b>MALAYSIA</b> 8201 Kuala Lumpur			
		<b>INDONESIA</b> 7501 Chennai 7502 Mumbai 7503 New Delhi 7504 Kolkata 7505 Bangalore 7506 Hyderabad 7507 Coimbatore 7508 Pune 7509 Cochin 7510 Ahmedabad 7512 Nagpur 7513 Jaipur 7514 Aurangabad 7516 Navi Mumbai 7517 Viayawada 7518 Solapur 7519 Kolhapur	<b>MALTA</b> 8225 Valletta			

## UNITED STATES

### ALABAMA

0101 Birmingham

### ALASKA

0150 Anchorage

### ARIZONA

0201 Phoenix

### ARKANSAS

0301 Little Rock  
0305 Bentonville

### CALIFORNIA

0401 Los Angeles  
0402 Sacramento  
0403 San Diego  
0404 San Francisco  
0405 San Jose  
0406 Santa Ana

### COLORADO

0501 Denver

### CONNECTICUT

0601 Hartford

### DISTRICT OF COLUMBIA

0701 Washington, DC

### FLORIDA

0801 Jacksonville  
0802 Miami  
0803 Orlando  
0804 Tampa  
0805 Tallahassee

### GEORGIA

0901 Atlanta

### HAWAII

1001 Honolulu

### IDAHO

1101 Boise

### ILLINOIS

1201 Chicago  
1202 Springfield

### INDIANA

1301 Indianapolis  
1302 South Bend

### IOWA

1401 Des Moines  
1425 Davenport

### KANSAS

1501 Kansas City

### KENTUCKY

1601 Louisville

### LOUISIANA

1701 Baton Rouge  
1702 New Orleans

### MARYLAND

1801 Baltimore

### MASSACHUSETTS

1901 Boston

### MICHIGAN

2001 Detroit  
2002 Grand Rapids

### MINNESOTA

2101 Minneapolis

### MISSISSIPPI

2150 Jackson

### MISSOURI

2201 St. Louis

### NEBRASKA

2301 Omaha

### NEVADA

4000 Las Vegas

### NEW JERSEY

2401 Newark

### NEW MEXICO

2501 Albuquerque

### NEW YORK

2601 Albany  
2602 Buffalo  
2603 New York City  
2604 Syracuse

### NORTH CAROLINA

2701 Charlotte  
2702 Raleigh  
2703 Winston-Salem

### OHIO

2801 Cincinnati  
2802 Cleveland  
2803 Columbus  
2804 Bowling Green

### OKLAHOMA

2901 Oklahoma City  
2902 Tulsa

### OREGON

3001 Portland

### PENNSYLVANIA

3101 Harrisburg  
3102 Philadelphia  
3103 Pittsburgh  
3104 Allentown

### RHODE ISLAND

3650 Providence

### SOUTH CAROLINA

3301 Columbia

### TENNESSEE

3401 Memphis  
3402 Nashville  
3403 Knoxville

### TEXAS

3501 Austin  
3502 Dallas  
3503 Houston  
3504 San Antonio

### UTAH

3601 Salt Lake City

### VIRGINIA

3701 Richmond  
3702 Roanoke

### WASHINGTON

3801 Seattle  
3802 Olympia  
3803 Spokane

### WISCONSIN

3901 Milwaukee

# ISACA LOCAL CHAPTERS

For current chapter dues, please visit the web site [www.isaca.org/chapdues](http://www.isaca.org/chapdues) or contact your local chapter at [www.isaca.org/chapters](http://www.isaca.org/chapters).

Chapter Name	Chapter Number	Chapter Name	Chapter Number	Chapter Name	Chapter Number	Chapter Name	Chapter Number
<b>ASIA</b>		<b>EUROPE/AFRICA</b>		<b>Islands</b>		<b>Southwestern United States</b>	
Bahrain	208	Austria	157	Bermuda	147	Central Arkansas (Little Rock)	82
Dhaka, Bangladesh	207	Belgium	143	Trinidad & Tobago	106	Denver, CO	16
China Hong Kong	64	Sofia, Bulgaria	189	<b>Midwestern United States</b>			
Bangalore, India	138	Croatia	170	Chicago, IL	02	Baton Rouge, LA	85
Cochin, India	176	Czech Republic	153	Illini (Springfield, IL)	77	Greater New Orleans, LA	61
Coimbatore, India	155	Denmark	96	Central Indiana (Indianapolis)	56	Greater Kansas City, MO	87
Hyderabad, India	164	Estonia	162	Iowa (Des Moines)	110	St. Louis, MO	11
Kolkata, India	165	Finland	115	Kentuckiana (Louisville, KY)	37	New Mexico (Albuquerque)	83
Chennai, India	99	France (Paris)	75	Detroit, MI	08	Central Oklahoma (OK City)	49
Mumbai, India	145	Germany	104	Western Michigan	38	Tulsa, OK	34
New Delhi, India	140	Accra, Ghana	205	Minnesota	07	Austin, TX	20
Pune, India	159	Athens, Greece	134	Omaha, NE	23	Greater Houston Area, TX	09
Vijayawada, India	200	Budapest, Hungary	125	Central Ohio (Columbus)	27	North Texas (Dallas)	12
Indonesia	123	Ireland	156	Greater Cincinnati, OH	03	San Antonio/So. Texas	81
Nagoya, Japan	118	Tel-Aviv, Israel	40	Northeast Ohio (Cleveland)	26	<b>Western United States</b>	
Osaka, Japan	103	Milan, Italy	43	Northwest Ohio	188	Anchorage, AK	177
Tokyo, Japan	89	Rome, Italy	178	Kettle Moraine, WI (Milwaukee)	57	Phoenix, AZ	53
Korea	107	Kenya	158	Quad Cities	169	Los Angeles, CA	01
Lebanon	181	Latvia	139	<b>Northeastern United States</b>			
Macao	190	Lithuania	180	Greater Hartford, CT	28	Orange County, CA (Anaheim)	79
Malaysia	93	Luxembourg	198	Central Maryland (Baltimore)	24	Sacramento, CA	76
Muscat, Oman	168	Malta	186	New England	18	San Francisco, CA	15
Karachi, Pakistan	148	Netherlands	97	New Jersey	30	San Diego, CA	19
Lahore, Pakistan	196	Abuja, Nigeria	185	Central New York (Syracuse)	29	Silicon Valley, CA (Sunnyvale)	62
Manila, Philippines	136	Lagos, Nigeria	149	Hudson Valley, NY (Albany)	120	Hawaii (Honolulu)	71
Jeddah, Saudi Arabia	163	Norway	74	New York Metropolitan (Buffalo/Rochester)	10	Boise, ID	42
Riyadh, Saudi Arabia	154	Warsaw, Poland	151	Western New York	46	Las Vegas, NV	187
Singapore	70	Lisbon, Portugal	209	<b>Southeastern United States</b>			
Sri Lanka	141	Moscow, Russia	167	Birmingham, AL	65	Willamette Valley, OR (Portland)	50
Taiwan	142	Romania	172	Jacksonville, FL	58	Utah (Salt Lake City)	04
Bangkok, Thailand	109	Slovenia	137	Central Florida (Orlando)	67	Mt. Rainier, WA (Olympia)	129
UAE	150	Slovak Republic	160	South Florida	33	Puget Sound, WA (Seattle)	35
<b>CENTRAL/SOUTH AMERICA</b>		South Africa	130	West Florida (Tampa)	41	<b>OCEANIA</b>	
Buenos Aires, Argentina	124	Barcelona, Spain	171	Atlanta, GA	39	Adelaide, Australia	68
Mendoza, Argentina	144	Madrid, Spain	183	Charlotte, NC	51	Brisbane, Australia	44
LaPaz, Bolivia	173	Valencia, Spain	182	Research Triangle (Raleigh, NC)	59	Canberra, Australia	92
Brasília, Brazil	202	Sweden	88	South Carolina Midlands (Columbia, SC)	54	Melbourne, Australia	47
Rio de Janeiro, Brazil	203	Switzerland	116	Memphis, TN	48	Perth, Australia	63
São Paulo, Brazil	166	Tanzania	174	Middle Tennessee (Nashville)	102	Sydney, Australia	17
Santiago, Chile	135	Tanzania	174	Virginia	22	Auckland, New Zealand	84
Bogotá, Colombia	126	Istanbul, Turkey	204	<b>Western United States</b>			
San José, Costa Rica	31	Kampala, Uganda	199	Anchorage, AK	177		
Quito, Ecuador	179	Kyiv, Ukraine	206	Phoenix, AZ	53		
Guadalajara, México	201	London, UK	60	Los Angeles, CA	01		
Mérida, Yucatán, México	101	Central UK	132	Orange County, CA (Anaheim)	79		
Mexico City, México	14	Northern England, UK	111	Sacramento, CA	76		
Monterrey, México	80	Scotland, UK	175	San Francisco, CA	15		
Panamá	94	<b>NORTH AMERICA</b>		San Diego, CA	19		
Asunción, Paraguay	184	<b>Canada</b>		Silicon Valley, CA (Sunnyvale)	62		
Lima, Perú	146	Calgary, AB	121	Hawaii (Honolulu)	71		
Puerto Rico	86	Edmonton, AB	131	Boise, ID	42		
Montevideo, Uruguay	133	Vancouver, BC	25	Las Vegas, NV	187		
Venezuela	113	Victoria, BC	100	Willamette Valley, OR (Portland)	50		
		Winnipeg, MB	72	Utah (Salt Lake City)	04		
		Atlantic Provinces	105	Mt. Rainier, WA (Olympia)	129		
		Ottawa Valley, ON	32	Puget Sound, WA (Seattle)	35		
		Toronto, ON	21	<b>OCEANIA</b>			
		Montreal, PQ	36	Adelaide, Australia	68		
		Quebec City, PQ	91	Brisbane, Australia	44		
				Canberra, Australia	92		
				Melbourne, Australia	47		
				Perth, Australia	63		
				Sydney, Australia	17		
				Auckland, New Zealand	84		
				Wellington, New Zealand	73		
				Papua New Guinea	152		



## ISACA Membership and CISA: The Perfect Fit

As an ISACA member, you have a worldwide network of colleagues with whom to share knowledge and a vast array of member benefits, including:

### Professional Development

- Discounts on the CISA, CISM and CGEIT certification exams, review materials and maintenance fees
- Access to the online Career Centre for CV/résumé posting and job notifications
- Discounts on more than 25 ISACA events and conferences annually
- Free, monthly e-symposia with up to 36 CPE credits
- Free webcasts

### Community and Leadership

- Peer knowledge exchange through online communities and knowledge center
- Professional connections, knowledge and leadership opportunities through ISACA boards and committees and your local ISACA chapter

### Research and Knowledge

- Free downloads of publications and frameworks including *CobIT*<sup>®</sup>. Receive a discounted subscription and complimentary baseline functionality of *CobIT Online*.
- Subscriptions to both the *ISACA*<sup>®</sup> *Journal* and *@ISACA* which include valuable articles on current and future practices and technology
- Search and browse ISACA eLibrary, a comprehensive collection of content from nearly all ISACA/ITGI<sup>®</sup> published books and over 350 additional titles—all available free-of-charge.
- Discounts on peer-reviewed ISACA Bookstore publications and advanced ISACA/ITGI research to keep you informed about today's critical issues

Join today and save on your CISA exam registration (see page 12).

For more information about ISACA, please contact [membership@isaca.org](mailto:membership@isaca.org), visit [www.isaca.org/membership](http://www.isaca.org/membership) or call +1.847.660.5600.



## CISA Exam 2010—Important Date Information

### Exam Date—11 December 2010

Early registration deadline: 18 August 2010

Final registration deadline: 6 October 2010

**Exam registration changes:** Between 9 October and 15 October, a US \$50 fee, with no changes accepted after 15 October 2010

**Refunds:** By 8 October 2010, including a US \$100 processing fee, with no refunds after that date.

**Deferrals:** Requests received on or before 15 October 2010, charged a US \$50 processing fee. Requests received from 16 October through 24 November 2010, charged a US \$100 processing fee. After 24 November 2010, no deferrals will be permitted.

All deadlines are based upon Chicago, Illinois, USA  
5 p.m. CT (Central Time).



3701 Algonquin Road, Suite 1010  
Rolling Meadows, IL 60008 USA  
Phone: +1.847.253.1545  
Fax: +1.847.253.1443  
E-mail: [certification@isaca.org](mailto:certification@isaca.org)  
Web site: [www.isaca.org](http://www.isaca.org)