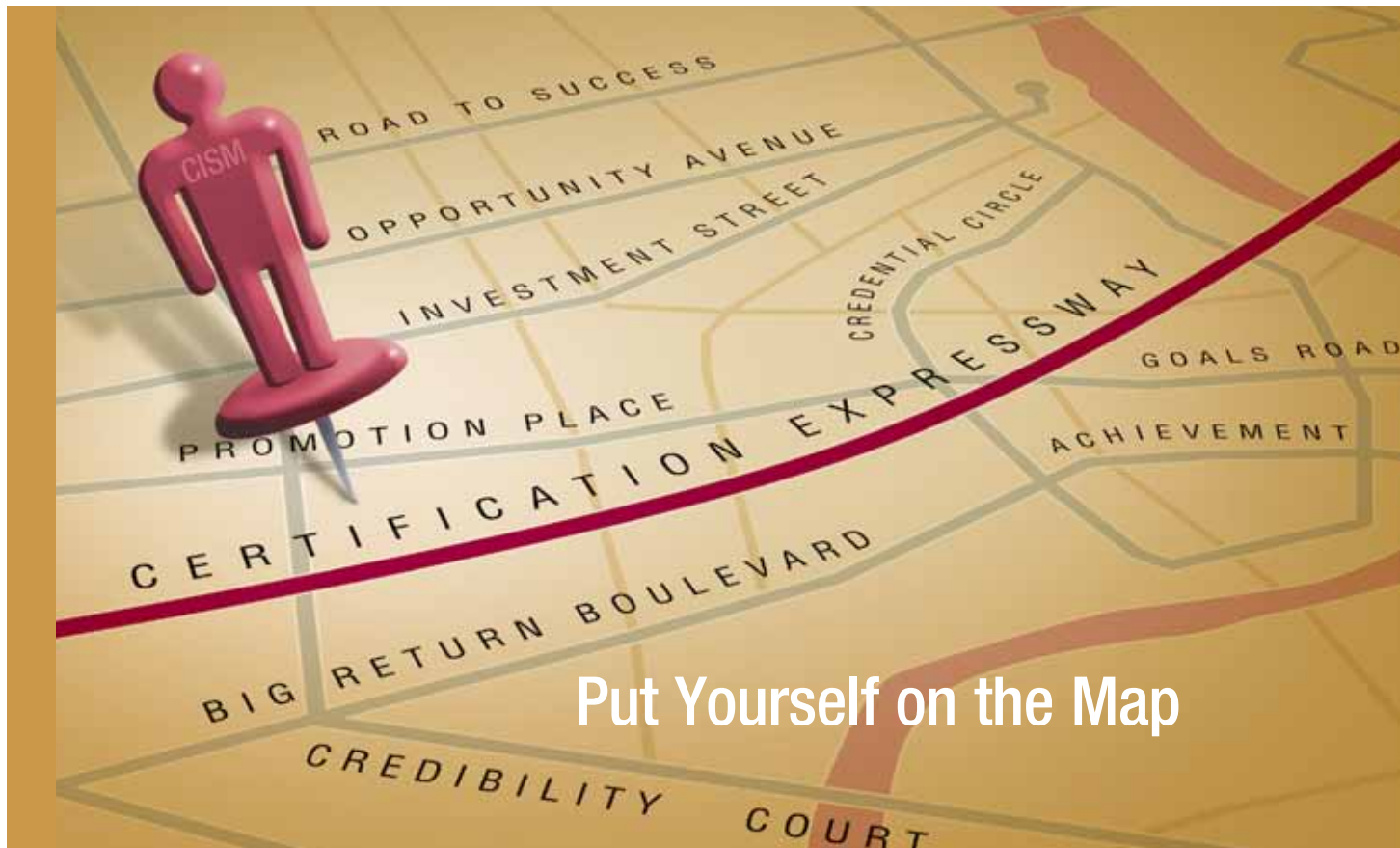


Certified Information Security Manager[®]

An ISACA Certification



Put Yourself on the Map

2010 Bulletin of Information

Early Registration: 18 August 2010

Final Registration: 6 October 2010

Exam Date: 11 December 2010

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“When I advise organizations on the competency model and job profile they should look for when they are searching for a chief security officer, I always recommend they seek out individuals with the CISM certification. The CISM certification has become the leading credential for the business of information security. It differentiates itself from traditional information security certifications by focusing on the business and risk management issues associated with information security.”

—*John Pironti, CISM, CISA, CGEIT, CRISC, President,
IP Architects, LLC, USA*

Strong security management is crucial in any enterprise using IT to support its business needs. Today’s IT environment calls for systems that are secured not only from external, malicious attacks, but from unauthorized internal change as well. The Certified Information Security Manager[®] (CISM[®]) certification program supports these business needs. The program is developed specifically for experienced information security managers and those who have information security management responsibilities.

With the CISM designation comes many professional and personal benefits including:

- Worldwide recognition for professional experience
- Enhanced knowledge and skills
- Career advancement

GAIN WORLDWIDE RECOGNITION WITH CISM

Recognition for Information Security Management Experience

CISM is unique in the information security credential marketplace because it is designed specifically and exclusively for individuals who have experience managing an information security program. For example, the US Department of Defense (DoD) mandates that information assurance personnel be certified with a commercial accreditation approved by the DoD. CISM is an approved accreditation, signifying the DoD's confidence in the credential. The CISM certification measures an individual's management experience in information security (IS) situations, not the individual's general practitioner skills. A growing number of organizations are requiring or recommending that employees become certified. To help ensure success in the global marketplace, it is vital to select a certification program based on universally accepted information security management practices. CISM delivers such a program. Those who hold this designation join a network of professionals known for their expertise in information security management, IT governance and risk management.

Career Advancement

A current profile of CISM's demonstrates the managerial influence and authority achieved by CISM's within their organizations. The CISM certification promotes international practices and provides executive management with assurance that those earning the designation have the required experience and knowledge to provide effective security management services. The CISM job practice also defines a global job description for the information security manager and a method to measure existing staff or compare prospective new hires.

Enhanced Knowledge and Skills

Earning the CISM designation distinguishes individuals as qualified information security management professionals with experience and knowledge managing, designing and overseeing an enterprise's information security. CISM provides the information security professional with an opportunity to build upon existing credentials and provides tangible evidence of career growth. The CISM designation assures employers that their staff have met the current education and experience criteria necessary for successful on-the-job performance. Individuals earning the CISM certification become part of an elite peer network, attaining a one-of-a-kind credential.

CISM Program Accredited Under ISO/IEC 17024:2003

The American National Standards Institute (ANSI) has accredited the CISM certification under ISO/IEC 17024:2003, General Requirements for Bodies Operating Certification Systems of Persons. ANSI, a private, nonprofit organization, accredits other organizations to serve as third-party product, system and personnel certifiers. ISO/IEC 17024 specifies the requirements to be followed by organizations certifying individuals against specific requirements. ANSI's accreditation:

- Promotes the unique qualifications and expertise that ISACA® certifications provide
- Protects the integrity of the certifications and provides legal defensibility
- Enhances consumer and public confidence in the certifications and the people who hold them
- Facilitates mobility across borders or industries

The accreditation is both an international and IS accreditation: it is based on an international standard but implemented by ANSI to be recognized in the US and by other countries that enter into an arrangement with ANSI. This is in keeping with the purpose of ISO/IEC 17024 to begin standardization of accreditation of personnel certification agencies around the world.



ANSI Accredited Program
PERSONNEL CERTIFICATION
#0694
ISO/IEC 17024

ABOUT THE CISM EXAM

The CISM exam is offered each year and consists of 200 multiple-choice questions that cover the five information security management job practice areas created from the most recent CISM job practice analysis. The percentages below indicate the emphasis of questions that will appear on the exam from each area. The job practice analysis was developed and validated using prominent industry leaders, subject matter experts and industry practitioners.

Job Practice Areas

The areas and their definitions are as follows:

- 1. Information security governance (23 percent)**—Establish and maintain a framework to provide assurance that information security strategies are aligned with the business objectives and consistent with applicable laws and regulations.
- 2. Information risk management (22 percent)**—Identify and manage information security risks to achieve business objectives.
- 3. Information security program development (17 percent)**—Create and maintain a program to implement the information security strategy.
- 4. Information security program management (24 percent)**—Oversee and direct information security activities to execute the information security program.
- 5. Incident management and response (14 percent)**—Plan, develop and manage a capability to detect, respond to and recover from information security incidents.

CISM exam questions are developed and maintained carefully to ensure that they accurately test an individual's proficiency in information security management. For a description of task and knowledge statements for each area, please refer to www.isaca.org/cismjobpractice.

REQUIREMENTS FOR EARNING CISM CERTIFICATION

To earn the CISM designation, an applicant must:

1. Achieve a passing score on the CISM exam. A passing score on the CISM exam, without completing the required work experience as outlined below, is only valid for five years. If the applicant does not meet the CISM certification requirements within the five year period, the passing score is voided.
2. Submit an application with verified evidence of five years work experience in the field of information security. Work experience must be gained within the 10-year period preceding the application date for certification or within five years from the date of initially passing the exam. Three of the five years of work experience must be gained performing the role of an information security manager. In addition, this work experience must be broad and gained in three of the five job practice areas, as described in the previous section.

Substitutions for work performed in the role of an information security manager are not allowed. However, a maximum of two years of general work experience in the field of information security may be substituted as follows:

- Two years of general work experience may be substituted for currently holding one of the following broad, security-related certifications:
 - CISA in good standing*
 - CISSP in good standing*
 - Postgraduate degree in information security or a related field (e.g., business administration, information systems, information assurance) **OR**
- A maximum of one year of general work experience may be substituted for one of the following:
 - One full year of information systems management experience
 - One full year of general security management experience
 - Currently holding a skill-based or general security certification (e.g., SANS' GIAC, MCSE, CompTIA Security+, Disaster Recovery Institute's CBCP, ESL IT Security Manager)

Exception: Two years as a full-time instructor teaching the management of information security can be substituted for every one year of information security management work experience.

3. Agree to abide by ISACA's Code of Professional Ethics which can be viewed at www.isaca.org/ethics.
4. Agree to abide by the CISM continuing professional education (CPE) policy, which can be viewed at www.isaca.org/cismcpepolicy.

* For example, an applicant holding either a CISA or CISSP certification will qualify for the maximum two years of experience substitution. However, the applicant also must possess a minimum of three years of information security management work experience in three of the five job practice areas.

It is important to note that many individuals choose to take the CISM exam prior to meeting the experience requirements. This practice is acceptable and encouraged, although the CISM designation will not be awarded until all requirements are met.

REGISTERING FOR THE CISM EXAM

Exam Date

The CISM exam will be administered on **Saturday, 11 December 2010**, unless specified otherwise on page 13 in this brochure.

STEP 1: CONSIDER ISACA MEMBERSHIP

If you are not yet an ISACA member, you should consider joining. While ISACA membership is not required to take the exam, candidates can enjoy substantial cost savings on exam fees and study materials by joining now. To take advantage of these benefits, please complete the membership section of the CISM exam registration form. For additional member benefits, please see page 15 or visit www.isaca.org/membership.

International Membership Dues and Duration of Membership

<u>Join Dates</u>	<u>Fee US Dollars</u>	<u>Member Through</u>
1 June - 5 August 2010	\$65.00	31 December 2010 (half the annual rate)
After 5 August 2010	\$130.00	31 December 2011 (up to four extra months included/free)

New member fee plus local chapter dues also apply. Member benefits do not begin until payment is received in full. No rebate of dues is available upon early resignation of membership and memberships are nontransferable.

NOTE: Nonmembers paying the higher rate for the CISM exam can apply the difference between the member and nonmember registration fee (US \$130) toward an ISACA membership. Simply indicate “**pending**” on item 1 of the registration form and include the total association membership dues (including local chapter dues and new member processing fee) on the remittance schedule located on page 2 of the registration form.

STEP 2: COMPLETE THE EXAM REGISTRATION FORM

Complete both sides of the registration form provided in this brochure (or a clear photocopy) or obtain the registration form from www.isaca.org/cismboi. Print or type clearly in **black ink and block letters**. Be sure to include test center and language preference.

Register Online and Save!

Online registration via the ISACA web site (www.isaca.org/examreg) is encouraged. Candidates registering online will save US \$50. Nonmembers can also maximize their savings by joining ISACA at the time they register.



STEP 3: SUBMIT REGISTRATION FEES AND PAYMENT

	<u>ISACA member</u>	<u>Non-ISACA member</u>	NOTE: Registration form and payment must be received on or before 18 August 2010 to qualify for the early registration rate.
Early registrations received on or before 18 August 2010	US \$415	US \$545	
Final registrations received by 6 October 2010	US \$465	US \$595	

Enclose the appropriate payment amount by check (cheque) or draft in US dollars drawn on a US bank or provide credit card information or indicate payment by bank transfer on the registration form. Pricing accurate at the time of printing, subject to change without notice.
DO NOT SEND CASH.

Only upon full exam payment will an admission ticket be issued and exam entrance permitted. The rates above are based on the registrant's ISACA member status as of the date of registration.

Due Dates

Deadlines are based upon Chicago, Illinois, USA, 5 p.m. CT (Central Time). **If not registering online, please mail or fax the registration form to ISACA. Do not do both. Submitting duplicate registrations online and/or by hard copy to ISACA may result in multiple registrations and charges.** Final registration forms and payment must be postmarked or received by fax on or before 6 October 2010.
Both sides of the registration form must be received to complete a registration.

STEP 4: REVIEW ACKNOWLEDGMENT OF REGISTRATION AND RECEIPT OF THE CANDIDATE'S GUIDE TO THE CISM EXAM AND CERTIFICATION

An e-mail acknowledgement of the CISM exam registration, exam test site and exam language will be sent to registrants shortly after the processing of the registration form. Please review the exam registration details carefully and contact the certification department at exam@isaca.org for any corrections or changes. A receipt letter acknowledging CISM exam registration and payment and a copy of the *Candidate's Guide to the CISM Exam and Certification* should be received by exam registrants within four weeks (depending on your worldwide location and local postal delivery) of the processing of the registration form and payment.

OTHER HELPFUL INFORMATION

Exam Registration Changes

Changes to the exam site and test language are subject to the following charges:

- On or before 8 October 2010..... No charge
- 9 October through 15 October 2010 US \$50

No exam registration changes will be granted after 15 October 2010.

Refund and Deferrals of Fees

Refund: Candidates unable to take the exam are eligible for a refund of registration fees, less a US \$100 processing fee, if such a request is received in writing on or before 8 October 2010. All requests for a refund after this date will be denied. Exam candidates who have deferred their exam are not eligible for a refund of their deferral fee and associated exam payment.

Deferrals: Exam registrants may elect to defer their registration to the following exam date. A deferral fee is required based on the following schedule:

- On or before 15 October 2010..... US \$50
- 16 October through 24 November 2010..... US \$100

Deferral requests will not be accepted after 24 November 2010. To request a deferral, please go to www.isaca.org/examdefer. Exam candidates who have deferred their exam are not eligible for a refund of their deferral fee and associated exam payment. Exam candidates who do not appear for the exam (or arrive too late to be admitted) are not eligible for a refund or deferral of their exam registration payment.

No refunds or exchanges will be given for study aids, associated taxes, shipping and handling charges, or membership dues. Exam registration and membership fees are nontransferable.

Assignment of Test Centers

ISACA will make every effort to assign candidates to the exam center of their choice. However, if an exam center is cancelled, candidates will be assigned to the nearest available exam center. Should a candidate not wish to sit for the exam at the newly assigned exam center, a full refund may be received or the exam fee may be deferred.

Request for Additional Test Centers

If an exam center is not available within 100 miles (160 kilometers) of the location in which a candidate wants to be tested, and if there are five or more candidates who wish to enter as a group at this location, they may request that a new exam center be established. Written requests for establishment of new exam centers, including a minimum of five **paid** registration forms, must be received at ISACA International Headquarters no later than 1 August 2010. While there is no guarantee that a new exam center can be arranged, every attempt will be made to provide one.

Special Arrangements

Upon request, ISACA will make reasonable accommodations in its exam procedures for candidates with documented disabilities or religious requirements. These candidates may request consideration for reasonable alterations in exam format, presentations, food or drink at the exam site, or scheduling. Requests for food or drink at the exam site must be accompanied by a doctor's note; otherwise, **no food or drinks are allowed at any exam site**. Request for consideration must be submitted to ISACA International Headquarters in writing, accompanied by appropriate documentation, no later than 6 October 2010.

ISACA Contact Information

Exam and exam registration

Phone: +1.847.660.5660; Fax: +1.847.253.1443; E-mail: exam@isaca.org

Certification

Phone: +1.847.660.5660; Fax: +1.847.253.1443; E-mail: certification@isaca.org

CISM study aids

Phone: +1.847.660.5650; E-mail: bookstore@isaca.org

ISACA membership

Phone: +1.847.660.5600; E-mail: membership@isaca.org

PREPARING FOR THE CISM EXAM

Passing the CISM exam can be achieved through an organized plan of study. To assist individuals with the development of a successful study plan, ISACA offers study aids and review courses to exam candidates (see www.isaca.org/cismbooks for more details). Order early: The delivery time can be one to two weeks depending on geographic location and customs clearance practices. For current shipping information, see www.isaca.org/shipping.

■ **Candidate's Guide to the CISM Exam and Certification** is supplied to individuals upon receipt of the CISM exam registration form and payment. This guide provides general information regarding the administration of the exam as well as a detailed outline of the job practice areas and task and knowledge statements covered on the exam, and a sample copy of the admission ticket and exam answer sheet.

■ **CISM Review Manual 2010** features a new format. Each of the five chapters has been divided into two sections for focused study. Section One contains definitions and objectives, with corresponding tasks and knowledge statements (with references to specific content in Section Two) that are tested on the exam, sample practice questions and explanations of answers, and suggested resources for further study. Section Two consists of reference material and content that supports the knowledge statements and is pertinent for candidates' knowledge and/or understanding when preparing for the exam, and definitions of terms commonly found on the exam. This manual can be used as a stand-alone document for individual study or as a guide or reference for study groups and chapters conducting local review courses. It is a primary reference resource for information security managers seeking global guidance on effective approaches to governance, risk management, program development, management and incident response.

■ **CISM Review Questions, Answers & Explanations Manual 2009** and **2010 Supplements** are recommended for use when preparing for the 2010 CISM exam. Each supplement consists of 100 different sample questions, answers and explanations based on the current CISM job practice areas, using a process for item development similar to the process used for developing actual exam items. The questions are intended to provide CISM candidates with an understanding of the type and structure of questions that have typically appeared on past exams, and were prepared specifically for use in studying for the CISM exam. This publication is ideal to use in conjunction with the *CISM Review Manual 2010* and the *CISM Review Questions, Answers & Explanations Manual 2009*.

■ **CISM Review Questions, Answers & Explanations Manual 2009** consists of 450 multiple-choice study questions that have previously appeared in the *CISM Review Questions, Answers & Explanations Manual 2008* and the *2008 Supplement*. These questions are not actual exam items, but are intended to provide CISM candidates with an understanding of the type and structure of questions and content that have previously appeared on the exam. Questions are sorted by job practice areas, and a sample 200-question exam is included. This publication is ideal to use in conjunction with the *CISM Review Manual 2010*.

■ **CISM Practice Question Database v10** combines the *CISM Review Questions, Answers & Explanations Manual 2009* with the *CISM Review Questions, Answers & Explanations Manual 2009 Supplement* and *2010 Supplement* into one comprehensive 650-question study guide. Sample exams with randomly selected questions can be taken and the results viewed by job practice, allowing for concentrated study one area at a time. Additionally, questions generated during a study session are sorted based upon previous scoring history, allowing CISM candidates to easily and quickly identify their strengths and weaknesses, and focus their study efforts accordingly. Other features provide the ability to select sample exams by specific job practice areas, view questions that were previously answered incorrectly and vary the length of study sessions. The database software is available in CD-ROM format or as a download.

PLEASE NOTE the following system requirements:

- 400 MHz Pentium processor or equivalent (minimum); 1 GHz Pentium processor or equivalent (recommended)
- Supported operating systems: Windows Server 2003, Windows Server 2008, Windows Vista, Windows XP
- 512 MB RAM or higher
- One hard drive with 250 MB of available space (flash/thumb drives not supported)
- Mouse
- CD-ROM drive

The CISM Practice Question Database v10 is licensed for installation on one computer only for personal, noncommercial use.

■ CISM review courses are conducted by many ISACA chapters. Exam candidates should contact their local ISACA chapter to find out if a review course is being offered. These courses are often taught by current CISM holders who present and discuss exam topics and share their secrets of success. Information pertaining to chapter contacts and course offerings is available at www.isaca.org/chapters and www.isaca.org/cismreview, respectively.

No representation or warranties assuring candidates' passage of the exam are made by ISACA in regard to these or other association publications or courses.



Admission Ticket

Approximately two to three weeks prior to the CISM exam date, candidates will receive a physical admission ticket and an e-ticket from ISACA. The ticket will indicate the date, registration time and location of the exam, a schedule of events for that day, and a list of materials that candidates' must bring with them to take the CISM exam. Candidates can use either a printout of the e-ticket or the hard copy admission ticket for entry into the exam.

Please note: In order to receive an admission ticket, all fees must be paid. In order to receive an e-ticket, all fees must be paid and candidates must have a current e-mail address on file. Only candidates with an admission ticket will be admitted to the exam. If a candidate's e-mail address changes, he/she should update his/her profile on the ISACA website (www.isaca.org) or contact exam@isaca.org.

If your name as displayed on your government-issued ID is different than your ISACA profile name, please enter your government-issued ID name in the space provided. Your government-issued ID name will be the name used on your admission ticket.

Candidates must locate and note the specific registration and exam time on their admission ticket. **No candidate will be admitted to the test center once the chief examiner begins reading the oral instructions, approximately 30 minutes before the exam begins.** Any candidate who arrives after the oral instructions have begun will not be allowed to sit for the exam and will forfeit his/her registration fee. A candidate can use his/her admission ticket only at the designated test center on his/her admission ticket.

Candidates will be admitted to the test center only if they have a valid admission ticket and an acceptable form of identification (ID). An acceptable form of ID must be a current and original government-issued ID that contains the candidate's name, as it appears on the admission ticket, and the candidate's photograph. The information on the ID cannot be handwritten. All of these characteristics must be demonstrated by a single piece of ID provided. Examples include, but are not limited to, a passport, driver's license, military ID, state ID, green card and national ID. Any candidate who does not provide an acceptable form of ID will not be allowed to sit for the exam and will forfeit his/her registration fee.

Any candidate who has not received his/her admission ticket by 1 December 2010, should contact the ISACA certification department immediately at exam@isaca.org or via phone at +1.847.660.5660.

No food or drinks are allowed at any exam site, unless special arrangements have been made in advance. Please refer to "Special Arrangements" on page 6.

Misconduct

Candidates who are discovered engaging in any kind of misconduct, such as giving or receiving help; using notes, papers or other aids; attempting to take the exam for someone else; using any type of communication device including cell phones during the exam administration; or removing the exam booklet, answer sheet or notes from the testing room will be disqualified and may face legal action. Candidates who leave the testing area without authorization or accompaniment by a test proctor will not be allowed to return to the testing room and will be subject to disqualification. The testing agency will report such irregularities to ISACA's CISM Certification Committee.

Security

Candidates are not allowed to bring any type of communication devices into the test center. Discovery of such devices may result in disqualification and/or the device being confiscated. ISACA will not assume responsibility for stolen, lost or damaged personal property. To review the Personal Belongings Policy, please visit www.isaca.org/cismbelongings.

"The workplace is highly competitive. Employers are more selective than ever. The CISM credential next to my name gives me an edge. It opens doorways that were previously closed."

—Hitoshi Ota, CISM, CISA, IT Systems Risk Manager, Mizuho Corporate Bank, Ltd., Japan

CISM EXAM RESULTS

Receiving Your Score

Please notify the certification department immediately if your registration contact information changes. **Approximately eight weeks after the test date, the official exam results will be mailed to candidates.** Additionally, with the candidate's consent on the registration form, an e-mail message containing the candidate's pass/fail status and score will be sent to the candidate. This e-mail notification will only be sent to the address listed in the candidate's profile at the time of the initial release of the results. To ensure the confidentiality of scores, exam results will not be reported by telephone or fax. To prevent e-mail notification from being sent to spam folders, candidates should add *exam@isaca.org* to their address book, whitelist or safe-senders list.

Reporting of Your Test Results

Candidate scores are reported as a scaled score. A scaled score is a conversion of a candidate's raw score on an exam to a common scale. ISACA uses and reports scores on a common scale from 200 to 800. For example, the scaled score of 800 represents a perfect score with all questions answered correctly; a scaled score of 200 is the lowest score possible and signifies that only a small number of questions were answered correctly. A candidate must receive a score of 450 or higher to pass the exam. A score of 450 represents a minimum consistent standard of knowledge as established by ISACA's CISM Certification Committee. A candidate receiving a passing score may then apply for certification if all other requirements are met.

The CISM exam contains some questions which are included for research and analysis purposes only. These questions are not separately identified and not used to calculate your final score.

Passing the exam does not grant the CISM designation. To become a CISM, each candidate must complete all requirements as listed on page 4.

Retaking the CISM Exam

A candidate receiving a score of less than 450 has not passed and can retake the exam by registering for and paying the appropriate exam fee for any future exam administration. To assist with future study, the results letter each candidate receives will include a score analysis by content area. There are no limits to the number of times a candidate can take the exam.

MAINTAINING CISM CERTIFICATION

A major strength of any professional designation is a program of CPE that the individual must follow to retain certification. To maintain CISM certification, individuals must comply with a CPE policy (www.isaca.org/cismcpepolicy) and abide by ISACA's Code of Professional Ethics (www.isaca.org/ethics). Together, these programs help ensure that CISM's remain current with technical and industry advances and demonstrate high professional principles.

The CPE policy requires the individual to earn and submit a minimum of 20 CPE hours and to pay a maintenance fee each year. In addition, a minimum of 120 CPE hours must be earned and submitted during a fixed three-year certification period. To more easily meet the three-year cycle requirement of 120 hours, it is suggested that individuals earn an average of 40 CPE hours annually. **Failure to comply with this policy will result in revocation of an individual's certification.**

More than 94 percent of all CISM's remain certified each year. This commendable statistic demonstrates the growing demand for qualified information security managers.

INSTRUCTIONS FOR COMPLETING THE CISM EXAM REGISTRATION FORM

Register online—To register online, please visit the ISACA web site at www.isaca.org/examreg.

To avoid any delay or the possibility of the registration being canceled, it is extremely important that the registration form be completed carefully and correctly. **Please print in block letters and black ink.**

1. **MEMBERSHIP ID**—If you are currently a member of ISACA, please enter your member number on the line provided. Although membership in ISACA is not required to take the exam, you may wish to consider a membership at this time and begin to enjoy the cost savings and many other benefits available to you. **If you are joining as an ISACA member now, please write “pending” on the line provided for your ISACA membership ID.**
2. **NAME**—Please indicate the appropriate salutation. Your name should be entered as follows: First Name, Middle Initial, Last or Family Name. **To prevent delays on the exam date, please use your legal name as it appears on your government-issued ID.** See page 8.
3. If you are joining as an ISACA member at this time, please write your name as you want it to appear on your membership certificate.
4. **CERTIFICATIONS YOU CURRENTLY HOLD**—List the certifications you currently hold.
5. **RESIDENCE ADDRESS**—Enter your home address. Please make sure that your home city, state or province, country, and postal code are recorded in the proper fields.
6. **RESIDENCE PHONE AND FAX NUMBERS**—Enter your residence telephone and fax numbers, including all applicable area codes, country codes and international dialing codes.
7. **BUSINESS NAME**—Enter the name of your business.
8. **BUSINESS ADDRESS**—Enter your business address. Please make sure that your company's city, state or province, country, and postal code are recorded in the proper fields.
9. **BUSINESS PHONE AND FAX NUMBERS**—Enter your business telephone and fax numbers, including all applicable area codes, country codes and international dialing codes.
10. **E-MAIL ADDRESS**—Enter your complete e-mail address. Notification of registration, an admission ticket, pass/fail results and score can be distributed via e-mail to all candidates who provide a valid e-mail address.
11. **SEND MAIL TO**—Check (tick) the appropriate box where all CISM exam correspondence and results are to be mailed.
12. **YEAR OF BIRTH**
13. **FIELD OF EMPLOYMENT**—Indicate your current field of employment:

1. Financial/Banking	6. Retail and Wholesale/Distribution	10. Telecommunications/Communications	14. Health Care/Medical
2. Insurance	7. Government/Military	11. Mining/Construction/ Petroleum/Agriculture	15. Pharmaceutical
3. Public Accounting	—National/State/Local	12. Utilities	16. Advertising/Marketing/Media
4. Transportation	8. Technology Services/Consulting	13. Legal/Law/Real Estate	17. Education/Student
5. Aerospace	9. Manufacturing/Engineering		99. Other
14. **EDUCATIONAL LEVEL**—Indicate degree or the number of equivalent years of university-level education:

1. One year or less	4. Four years	7. AS/Associates	10. Ph.D.
2. Two years	5. Five years	8. BA/BS/Bachelors	99. Other
3. Three years	6. Six or more years	9. MS/MBA/Masters	
15. **WORK EXPERIENCE**—Indicate the number of years of information security management work experience:

1. No experience	3. 4-6 years	5. 10-12 years
2. 1-3 years	4. 7-9 years	6. 13 or more years
16. **CURRENT PROFESSIONAL ACTIVITY**—Please select the best match if your exact title is not listed:

1. CEO, President, Owner, General/Executive Manager	5. CFO, Controller, Treasurer, Finance Executive/VP/EVP	10. Compliance/Risk/Privacy Director/Manager/ Consultant	15. IT Staff
2. CAE, General Auditor, Partner, Audit Head/VP/EVP	6. Chief Compliance/Risk/ Privacy Officer, VP/EVP	11. IT Senior Auditor (External/Internal)	16. IT/IS Compliance/Risk/Control Staff
3. CISO/CSO, Security Executive/VP/EVP	7. IT Audit Director/ Manager/Consultant	12. IT Auditor (External/ Internal Staff)	17. Professor/Teacher
4. CIO/CTO, Info Systems/ Technology Executive/ VP/EVP	8. Security Director/Manager/Consultant	13. Non-IT Auditor (External/Internal)	18. Student
	9. IT Director/Manager/ Consultant	14. Security Staff	99. Other
17. **SIZE OF ENTIRE ORGANIZATION**—Indicate the size of your organization (number of employees) at your primary place of business:

1. Fewer than 50 employees	3. 150–499 employees	5. 1,500–4,999 employees	7. 10,000–14,999 employees
2. 50–149 employees	4. 500–1,499 employees	6. 5,000–9,999 employees	8. 15,000 or more employees
18. **SIZE OF IT Audit Staff**—Indicate the size of your IT audit staff (local office):

1. 0 individuals	2. 1 individual	3. 2–5 individuals	4. 6–10 individuals	5. 11–25 individuals	6. More than 25 individuals
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19. **SIZE OF INFORMATION SECURITY STAFF**—Indicate the size of your information security staff (local office):

1. 0 individuals	2. 1 individual	3. 2–5 individuals	4. 6–10 individuals	5. 11–25 individuals	6. More than 25 individuals
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20. **YOUR LEVEL OF PURCHASING AUTHORITY**—Indicate your level of purchasing authority:

1. Recommend products/services	2. Approve purchases	3. Recommend and approve purchases
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21. **EXAM LANGUAGE PREFERENCE**—Indicate the language version of the exam you desire. English will be assigned if no preference is indicated.
22. **EXAM CENTER CODE**—Select the city most convenient for you from the test center list and enter its name and corresponding number. Your admission ticket will show the specific location to which you should report. See page 13 for exam center locations.
23. **HOW DID YOU HEAR ABOUT THE EXAM?**—Select how you heard about the CISM exam:

1. ISACA international mailing	2. Chapter mailing	3. Conference	4. Magazine	5. ISACA International Headquarters web site
6. Chapter web site	7. Supervisor	8. Coworker	9. Friend	10. US DoD directive
24. **AUTHORIZATION TO RELEASE CONTACT INFORMATION TO THE LOCAL ISACA CHAPTER**—Enter Y for yes or N for no to indicate whether you authorize release of your name and address information to a local ISACA chapter for the purpose of promoting chapter-sponsored activities, including study courses. (This is not applicable to ISACA members, individuals joining at this time or exam passers granted provisional membership.)
25. Do you wish to be notified of your pass/fail status and score by e-mail? —Enter Y for yes or N for no.
NOTE: Your pass/fail result will be sent to the e-mail address provided in your online constituent profile. Please verify it is current and update if required.
26. **IS CISM CERTIFICATION REQUIRED FOR YOUR CURRENT POSITION OR FOR PROMOTION?**—Enter Y for yes or N for no.
27. **SIGNATURE**—Be sure to sign your form. Failure to do so will result in ineligibility to sit for the exam.

DECEMBER 2010 CISM EXAM REGISTRATION FORM

To register online, please visit the ISACA web site at www.isaca.org/examreg.

Exam Date: Saturday, 11 December 2010

Please use black ink.
Print in block letters or type.
US Federal ID No. 23-7067291

For Office Purposes Only

Order No. _____

Date _____

MONTH/DAY/YEAR

1. ISACA Membership# _____ Indicate "pending" if you are applying for membership at this time.

MR. MS. MRS. MISS OTHER _____

2. Name _____
FIRST MIDDLE INITIAL LAST/FAMILY

2a. If your name as displayed on your government-issued ID is different than ISACA profile name, please enter your government-issued ID name here:

_____ GOVERNMENT-ISSUED ID NAME

3. _____
IF JOINING AS AN ISACA MEMBER, PLEASE PRINT YOUR NAME AS YOU WANT IT TO APPEAR ON YOUR MEMBERSHIP CERTIFICATE.

4. Certifications you currently hold: CPA _____ CIA _____ CA _____ CISSP _____ Other (specify, excluding CISA, CGEIT, CRISC) _____

5. Residence address _____
STREET

_____ CITY STATE/PROVINCE/COUNTRY POSTAL CODE/ZIP

6. Residence phone _____ Residence fax _____
AREA/COUNTRY CODE AND NUMBER AREA/COUNTRY CODE AND NUMBER

7. Business name _____

8. Business address _____
STREET

_____ CITY STATE/PROVINCE/COUNTRY POSTAL CODE/ZIP

9. Business phone _____ Business fax _____
AREA/COUNTRY CODE AND NUMBER AREA/COUNTRY CODE AND NUMBER

10. E-mail _____

11. Send mail to Home Business

12. Year of birth _____

13. Field of employment _____

14. Educational level _____

15. Work exp _____

16. Professional activity _____

17. Size of organization _____

18. Size of IT audit staff _____

19. Size of information security staff _____

20. Level of purchasing authority _____

21. Exam language preference:

English Japanese Korean Spanish

22. Exam center code _____ Exam center location name _____

23. How did you hear about the exam? _____

24. Do you authorize the release of contact information to the local ISACA chapter? (Y or N) _____

(This is not applicable to ISACA members, individuals joining at this time or exam passers granted provisional membership.)

25. Do you wish to be notified of your pass/fail status and score via e-mail? (Y or N) _____ (Be sure you have included your e-mail address above.)

This is your only opportunity to receive your results via e-mail. Please be advised that your results letter sent by post is your official score result.

26. Is CISM certification required for your current position or promotion? (Y or N) _____

I hereby apply to ISACA to register for the Certified Information Security Manager® (CISM®) exam **and/or** for membership in the association. By registering to take the CISM exam, I certify that I have read and agree to the conditions set forth in the Bulletin of Information covering administration of the CISM exam; certification rules, policies and procedures; and the release of my test results; and I agree to disqualification from the CISM exam and/or nullification of any exam score in the event that any statement or information provided by me to the association is false or fails to include a material fact, or in the event that I violate any of the rules, policies or procedures governing the exam. By applying for membership in the association, I certify that I will abide by the association's Code of Professional Ethics.

I understand that ISACA and others will rely on this application and on the documents and information submitted, and that if any signature or information is falsified, altered or tampered with, ISACA may take such action as it deems appropriate, including rejecting my application for certification and/or barring me from future examinations or from participation in ISACA membership.

I hereby agree to hold the association, its officers, directors, examiners, members, employees and agents harmless from any complaint, claim or damage arising out of (1) any action or failure to act by me on behalf of the association, and (2) any action or omission in connection with my registration to take the CISM exam, any exam given by the association, and any grade relating thereto **and/or** my application for membership. I understand that the final decision as to whether I pass the CISM exam **and/or** am accepted as a member of the Association rests solely with the association. I further understand that ISACA may inform the local ISACA chapter and other appropriate parties of my having passed the exam. Notwithstanding the above, I understand and agree that any action arising out of or pertaining to this application or the CISM exam must be brought in the Circuit Court of Cook County, Illinois, USA, and shall be governed by the laws of the State of Illinois, USA. I HAVE READ AND UNDERSTAND THESE STATEMENTS AND INTEND TO BE LEGALLY BOUND BY THEM.

27. Signature: _____ Date: _____

(For your registration to be complete, you must sign on the line above.)

COMPLETE THE FEE REMITTANCE SCHEDULE AND METHOD OF PAYMENT ON REVERSE SIDE.

(Please use black ink and print in block letters or type.)

Fee Remittance Schedule

- December 2010 CISM Certification Exam Fee
 Register Online (SAVE US \$50, www.isaca.org/examreg)
 Registration paid in full on or before 18 August 2010
 Registration paid in full on or before 6 October 2010
 (Paid registration will include a copy of the *Candidate's Guide to the CISM Exam and Certification*)

NOTE: Sales tax and shipping charges do not apply to exam fees.

STUDY AIDS: (See page 7 for product descriptions.)

ENGLISH

- CISM Review Manual 2010 (CM-10)*
- CISM Review Questions, Answers & Explanations Manual 2010 Supplement (COA-10ES)* (100 questions)
- CISM Review Questions, Answers & Explanations Manual 2009 (COA-9)* (450 questions)
- CISM Review Questions, Answers & Explanations Manual 2009 Supplement (COA-9ES)* (100 questions)
- CISM Practice Question Database v10 (650 questions, answers and explanations database—indicate version below)
 CD-ROM version (MDB-10)
 Download version (MDB-10W) [No shipping charges apply.]

NON-ENGLISH (See www.isaca.org/nonenglishbooks for product descriptions.)

- CISM Review Manual 2010*
 Indicate language by checking the box below:
 JAPANESE (GM-10J) SPANISH (GM-10S)
- CISM Review Questions, Answers & Explanations Manual 2010 Supplement*
 100 questions—Indicate language by checking the box below:
 JAPANESE (GOA-10JS) SPANISH (GOA-10SS)
- CISM Review Questions, Answers & Explanations Manual 2009*
 450 questions—Indicate language by checking the box below:
 JAPANESE (GOA-9J) SPANISH (GOA-9S)
- CISM Review Questions, Answers & Explanations Manual 2009 Supplement*
 100 questions—Indicate language by checking the box below:
 JAPANESE (GOA-9JS) SPANISH (GOA-9SS)

ALL STUDY AIDS MUST BE PAID IN FULL PRIOR TO SHIPMENT. ALL STUDY AIDS SALES ARE FINAL. NO REFUNDS OR EXCHANGES. PAYMENTS SHOULD BE MADE DIRECTLY TO ISACA.

Shipping and Handling Rates for Study Aids Orders

For standard delivery times, please visit www.isaca.org/shipping. All international orders are shipped via Federal Express International Priority.

Amount of Line A	Outside USA	Within USA
Up to US \$30.00	\$ 10.00	\$ 5.00
US \$30.01 - \$50.00	\$ 15.00	\$ 7.00
US \$50.01 - \$80.00	\$ 20.00	\$ 8.00
US \$80.01 - \$150.00	\$ 26.00	\$ 10.00
Over US \$150.00	17% of Line A	10% of Line A

Purchaser is responsible for paying the duties/taxes/VAT charges levied by his/her country.

If registering at the exam member rate, membership dues must be paid in full. If not, nonmember fees will be added to the candidate's exam registration and applicable exam study material. Full payment must be received before admission tickets are permitted to sit for the exam. Pricing accurate at the time of printing, subject to change without notice. All deadlines are based upon Chicago, Illinois, USA, 5 p.m. CT (Central Time). If you are purchasing membership and/or study aids along with the exam, payments will be applied in the following sequence: membership, study aids and then the exam.

Refund and Deferral Policy—Refund: Candidates unable to take the exam are eligible for a refund of registration fees, less a \$100 processing fee, if such a request is received in writing on or before 8 October 2010. All requests after that date will be denied. **Deferrals:** Candidates unable to take the exam can request a deferral of their registration fees to the next exam date. Deferral requests received on or before 15 October 2010 will be charged a \$50 processing fee. From 16 October 2010 through 24 November 2010, a processing fee of \$100 will be charged. Deferral requests will not be accepted after 24 November 2010. Requests received after 24 November 2010 and candidates who do not appear at their designated exam site by the required time will not be able to receive exam deferrals or refunds of the exam fees. To request a deferral, please go to www.isaca.org/examdef. The exam and deferral fees are nonrefundable. **PRICES, SHIPPING AND HANDLING AND TAX ARE SUBJECT TO CHANGE WITHOUT NOTICE. NO REFUNDS OR EXCHANGES WILL BE GIVEN FOR STUDY AIDS, ASSOCIATED TAXES, SHIPPING AND HANDLING CHARGES, OR MEMBERSHIP FEES.** All deadlines are based upon Chicago, Illinois, USA, 5 p.m. CT (Central Time).

Membership—YES! I wish to become an ISACA member NOW... and realize the benefits immediately.

ISACA membership offers savings and many benefits! See page 15 for details. Membership in the association requires you to belong to a chapter when you live or work within 50 miles/80km of a chapter territory.

Chapter number _____ (see page 14)

Payment Calculation

Association dues \$ _____ US \$ _____
 Chapter dues (visit www.isaca.org/chapters) or see page 14 US \$ _____
 New member processing fee US \$ 30

Total Membership Fees (F) US \$ _____
 † Association Dues: US \$65 if registering between 1 June and 5 August; US \$130 if registering after 5 August. These rates grant different durations of membership. See page 5 for details.

I do not wish to be included on a mailing list other than for ISACA mailings.

Method of Payment

Please note: Your registration is not complete unless you have signed page 1 of the registration form.

CISM Exam Fee and Study Aids Total (E) \$ _____
 ISACA Membership Fee Total (if applicable) (F) \$ _____
 Total Remitted (E+F) US \$ _____

- Check (cheque) payable to ISACA in US dollars, drawn on a US bank
 Bank Transfer (see below) Date of transfer (mm/dd/yy) _____
 MasterCard VISA American Express Diners Club
 All payments by credit card will be processed in US dollars.

Account number _____ MONTH/YEAR _____
 Name of cardholder _____
 Expiration date _____
 Signature _____

Cardholder billing address (if different than address provided on previous page): _____

Bank transfer information:

Bank of America
 ABA No. 0260-0959-3 SWIFT Code: BOFAUS3N
 ISACA Account No. 22-7157-8
 (INDICATE CANDIDATE'S NAME IN TRANSFER INFORMATION)

Mail to: ISACA • 1055 Pepsphere Circle • Chicago, IL 60674 USA

Air Courier: ISACA • 3701 Algonquin Road • Suite 1010
 Rolling Meadows, IL 60008 USA

Fax to: +1.847.253.1443

EXAM CENTER LOCATIONS FOR 11 DECEMBER 2010 EXAM

Unless otherwise noted, the CISM exam will take place on 11 December 2010.

ARGENTINA 6151 Buenos Aires	CHILE 6651 Santiago	FINLAND 7101 Helsinki	INDONESIA 7601 Jakarta	MAURITIUS 8250 Port Louis	POLAND 8735 Warsaw	SWEDEN 9201 Stockholm
AUSTRALIA 6201 Adelaide 6202 Brisbane 6203 Canberra 6204 Melbourne 6205 Perth 6206 Sydney	CHINA 6620 Beijing 6635 Guangzhou 6640 Nanjing 6650 Shanghai 6680 Shenzhen City	FRANCE 7201 Paris	IRELAND 9605 Dublin	MEXICO 8303 Mexico City 8304 Monterrey 8306 Guadalajara	PORTUGAL 8730 Lisbon	SWITZERLAND 9301 Zurich
AUSTRIA 6226 Vienna	COLOMBIA 6702 Bogota 6710 Cali City 6725 Medellin	GERMANY 7325 Berlin 7326 Munich 7301 Dusseldorf 7302 Frankfurt 7327 Hamburg 7328 Heidelberg	ISRAEL 7701 Tel Aviv (12 December 2010)	MOROCCO 8375 Casablanca	PUERTO RICO 3201 San Juan	TAIWAN 9351 Taipei
BAHRAIN 6251 Manama	CÔTE D'IVOIRE 7825 Abidjan	GHANA 7450 Accra	ITALY 7801 Milan 7802 Rome	NEPAL 6425 Kathmandu	QATAR 8751 Doha	TANZANIA 9375 Dar Es Salaam
BELGIUM 6301 Antwerp 6302 Brussels	COSTA RICA 6801 San Jose	GREECE 7381 Athens	JAMAICA 7850 Kingston	NETHERLANDS 6402 Heerlen 6401 Utrecht	ROMANIA 8775 Bucharest	THAILAND 9401 Bangkok
BERMUDA 6451 Hamilton	CROATIA 6875 Zagreb	GUATEMALA 7385 Guatemala City	JAPAN 7901 Nagoya 7902 Osaka 7903 Tokyo 7904 Fukuoka 7905 Okinawa	NEW ZEALAND 8501 Auckland 8502 Wellington	RUSSIA 9950 Moscow	TUNISIA 9425 Tunis
BOLIVIA 6520 La Paz	CZECH REPUBLIC 6625 Prague	HONG KONG 7401 Kowloon	JORDAN 8001 Amman	NIGERIA 8551 Lagos 8552 Port Harcourt 8553 Abuja Center	SAUDI ARABIA 8801 Dhahran (16 December 2010) 8802 Riyadh 8803 Jeddah (16 December 2010)	UGANDA 9475 Kampala
BOTSWANA 6475 Gaborone	DENMARK 6901 Copenhagen	HUNGARY 7351 Budapest	KAZAKHSTAN 8075 Almaty	NORWAY 8601 Oslo	SCOTLAND 9604 Edinburgh	UKRAINE 9480 Kiev
BRAZIL 6505 Brasilia 6501 Rio de Janeiro 6502 Sao Paulo	DOMINICAN REPUBLIC 6915 Santo Domingo	ICELAND 7475 Reykjavik	KENYA 8050 Nairobi	OMAN 8651 Muscat	SINGAPORE 8901 Singapore	UNITED ARAB EMIRATES 9501 Dubai 9502 Abu Dhabi
BULGARIA 6550 Sofia	DUTCH WEST INDIES 6851 Wilmssted Curacao	INDIA 7501 Chennai 7502 Mumbai 7503 New Delhi 7504 Kolkata 7505 Bangalore 7506 Hyderabad 7507 Coimbatore 7508 Pune 7509 Cochin 7510 Ahmedabad 7512 Nagpur 7513 Jaipur 7514 Aurangabad 7516 Navi Mumbai 7517 Viayawada 7518 Solapur 7519 Kolhapur	KUWAIT 8101 Al Kuwayt	PAKISTAN 8675 Karachi 8680 Lahore 8660 Islamabad	SLOVAK REPUBLIC 8975 Bratislava	URUGUAY 9651 Montevideo
CAMEROON 8760 Douala	ECUADOR 7010 Quito	INDONESIA 7501 Chennai 7502 Mumbai 7503 New Delhi 7504 Kolkata 7505 Bangalore 7506 Hyderabad 7507 Coimbatore 7508 Pune 7509 Cochin 7510 Ahmedabad 7512 Nagpur 7513 Jaipur 7514 Aurangabad 7516 Navi Mumbai 7517 Viayawada 7518 Solapur 7519 Kolhapur	LATVIA 8151 Riga	PANAMA 8701 Panama City	SLOVENIA 8951 Ljubljana	VIETNAM 9727 Ho Chi Minh City
CANADA 6601 Calgary 6602 Edmonton 6603 Montreal 6604 Ottawa 6605 Quebec City 6606 Toronto 6607 Vancouver 6608 Victoria 6609 Winnipeg 6610 Halifax 6611 Regina	EGYPT 7001 Cairo	ENGLAND 9601 London 9602 Manchester 9603 Birmingham	LEBANON 9801 Beirut	PAPUA NEW GUINEA 8401 Port Moresby	SOUTH AFRICA 6101 Johannesburg 6102 Capetown 6103 Durban 6104 East London	VENEZUELA 9701 Caracas
	ESTONIA 7025 Tallinn		LITHUANIA 9825 Vilnius	PARAGUAY 8450 Asuncion	SOUTH KOREA 9001 Seoul	WEST INDIES 9751 Trinidad 9752 Barbados
			LUXEMBOURG 8171 Luxembourg	PERU 8710 Lima	SPAIN 9101 Madrid 9102 Barcelona 9103 Valencia 9104 Logrono 9105 Leon	ZAMBIA 9850 Lusaka
			MACAO 8200 Macao	PHILIPPINES 8726 Manila	SRI LANKA 9151 Colombo	ZIMBABWE 9901 Harare
			MALAYSIA 8201 Kuala Lumpur			
			MALTA 8225 Valletta			

UNITED STATES

ALABAMA 0101 Birmingham	ALASKA 0150 Anchorage	ARIZONA 0201 Phoenix	ARKANSAS 0301 Little Rock 0305 Bentonville	CALIFORNIA 0401 Los Angeles 0402 Sacramento 0403 San Diego 0404 San Francisco 0405 San Jose 0406 Santa Ana	COLORADO 0501 Denver	CONNECTICUT 0601 Hartford	DISTRICT OF COLUMBIA 0701 Washington, DC
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FLORIDA 0801 Jacksonville 0802 Miami 0803 Orlando 0804 Tampa 0805 Tallahassee	GEORGIA 0901 Atlanta	HAWAII 1001 Honolulu	IDAHO 1101 Boise	ILLINOIS 1201 Chicago 1202 Springfield	INDIANA 1301 Indianapolis 1302 South Bend	IOWA 1401 Des Moines 1425 Davenport	KANSAS 1501 Kansas City	KENTUCKY 1601 Louisville
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LOUISIANA 1701 Baton Rouge 1702 New Orleans	MARYLAND 1801 Baltimore	MASSACHUSETTS 1901 Boston	MICHIGAN 2001 Detroit 2002 Grand Rapids	MINNESOTA 2101 Minneapolis	MISSISSIPPI 2150 Jackson	MISSOURI 2201 St. Louis	NEBRASKA 2301 Omaha	NEVADA 4000 Las Vegas	NEW JERSEY 2401 Newark	NEW MEXICO 2501 Albuquerque
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NEW YORK 2601 Albany 2602 Buffalo 2603 New York City 2604 Syracuse	NORTH CAROLINA 2701 Charlotte 2702 Raleigh 2703 Winston-Salem	OHIO 2801 Cincinnati 2802 Cleveland 2803 Columbus 2804 Bowling Green	OKLAHOMA 2901 Oklahoma City 2902 Tulsa	OREGON 3001 Portland	PENNSYLVANIA 3101 Harrisburg 3102 Philadelphia 3103 Pittsburgh 3104 Allentown
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RHODE ISLAND 3650 Providence	SOUTH CAROLINA 3301 Columbia	TENNESSEE 3401 Memphis 3402 Nashville 3403 Knoxville	TEXAS 3501 Austin 3502 Dallas 3503 Houston 3504 San Antonio	UTAH 3601 Salt Lake City	VIRGINIA 3701 Richmond 3702 Roanoke	WASHINGTON 3801 Seattle 3802 Olympia 3803 Spokane	WISCONSIN 3901 Milwaukee
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ISACA LOCAL CHAPTERS

For current chapter dues, please visit the web site www.isaca.org/chapdues or contact your local chapter at www.isaca.org/chapters.

Chapter Name	Chapter Number	Chapter Name	Chapter Number	Chapter Name	Chapter Number	Chapter Name	Chapter Number
ASIA		EUROPE/AFRICA		Islands		Southwestern United States	
Bahrain	208	Austria	157	Bermuda	147	Central Arkansas	82
Dhaka, Bangladesh	207	Belgium	143	Trinidad & Tobago	106	(Little Rock)	
China Hong Kong	64	Sofia, Bulgaria	189	Midwestern United States			
Bangalore, India	138	Croatia	170	Chicago, IL	02	Denver, CO	16
Cochin, India	176	Czech Republic	153	Illini (Springfield, IL)	77	Baton Rouge, LA	85
Coimbatore, India	155	Denmark	96	Central Indiana	56	Greater New Orleans, LA	61
Hyderabad, India	164	Estonia	162	(Indianapolis)		Greater Kansas City, MO	87
Kolkata, India	165	Finland	115	Iowa (Des Moines)	110	St. Louis, MO	11
Chennai, India	99	France (Paris)	75	Kentuckiana (Louisville, KY)	37	New Mexico (Albuquerque)	83
Mumbai, India	145	Germany	104	Detroit, MI	08	Central Oklahoma (OK City)	49
New Delhi, India	140	Accra, Ghana	205	Western Michigan	38	Tulsa, OK	34
Pune, India	159	Athens, Greece	134	Minnesota	07	Austin, TX	20
Vijayawada, India	200	Budapest, Hungary	125	Omaha, NE	23	Greater Houston Area, TX	09
Indonesia	123	Ireland	156	Central Ohio (Columbus)	27	North Texas (Dallas)	12
Nagoya, Japan	118	Tel-Aviv, Israel	40	Greater Cincinnati, OH	03	San Antonio/So. Texas	81
Osaka, Japan	103	Milan, Italy	43	Northeast Ohio (Cleveland)	26	Western United States	
Tokyo, Japan	89	Rome, Italy	178	Northwest Ohio	188	Anchorage, AK	177
Korea	107	Kenya	158	Kettle Moraine, WI	57	Phoenix, AZ	53
Lebanon	181	Latvia	139	(Milwaukee)		Los Angeles, CA	01
Macao	190	Lithuania	180	Quad Cities	169	Orange County, CA	79
Malaysia	93	Luxembourg	198	Northeastern United States			
Muscat, Oman	168	Malta	186	Greater Hartford, CT	28	Sacramento, CA	76
Karachi, Pakistan	148	Netherlands	97	Central Maryland	24	San Francisco, CA	15
Lahore, Pakistan	196	Abuja, Nigeria	185	(Baltimore)		San Diego, CA	19
Manila, Philippines	136	Lagos, Nigeria	149	New England	18	Silicon Valley, CA	62
Jeddah, Saudi Arabia	163	Norway	74	New Jersey	30	(Sunnyvale)	
Riyadh, Saudi Arabia	154	Warsaw, Poland	151	Central New York	29	Hawaii (Honolulu)	71
Singapore	70	Lisbon, Portugal	209	(Syracuse)		Boise, ID	42
Sri Lanka	141	Moscow, Russia	167	Hudson Valley, NY	120	Las Vegas, NV	187
Taiwan	142	Romania	172	(Albany)		Willamette Valley, OR	50
Bangkok, Thailand	109	Slovenia	137	New York Metropolitan	10	(Portland)	
UAE	150	Slovak Republic	160	Western New York	46	Utah (Salt Lake City)	04
CENTRAL/SOUTH AMERICA		South Africa	130	(Buffalo/Rochester)		Mt. Rainier, WA (Olympia)	129
Buenos Aires, Argentina	124	Barcelona, Spain	171	Harrisburg, PA	45	Puget Sound, WA (Seattle)	35
Mendoza, Argentina	144	Madrid, Spain	183	Philadelphia, PA	06	OCEANIA	
LaPaz, Bolivia	173	Valencia, Spain	182	Pittsburgh, PA	13	Adelaide, Australia	68
Brasília, Brazil	202	Sweden	88	Rhode Island	197	Brisbane, Australia	44
Rio de Janeiro, Brazil	203	Switzerland	116	National Capital Area, DC	05	Canberra, Australia	92
São Paulo, Brazil	166	Tanzania	174	Southeastern United States			
Santiago, Chile	135	Istanbul, Turkey	204	Birmingham, AL	65	Melbourne, Australia	47
Bogotá, Colombia	126	Kampala, Uganda	199	Jacksonville, FL	58	Perth, Australia	63
San José, Costa Rica	31	Kyiv, Ukraine	206	Central Florida (Orlando)	67	Sydney, Australia	17
Quito, Ecuador	179	London, UK	60	South Florida	33	Auckland, New Zealand	84
Guadalajara, México	201	Central UK	132	West Florida (Tampa)	41	Wellington, New Zealand	73
Mérida, Yucatán, México	101	Northern England, UK	111	Atlanta, GA	39	Papua New Guinea	152
Mexico City, México	14	Scotland, UK	175	Charlotte, NC	51		
Monterrey, México	80	NORTH AMERICA		Research Triangle	59		
Panamá	94	Canada		(Raleigh, NC)			
Asunción, Paraguay	184	Calgary, AB	121	South Carolina Midlands	54		
Lima, Perú	146	Edmonton, AB	131	(Columbia, SC)			
Puerto Rico	86	Vancouver, BC	25	Memphis, TN	48		
Montevideo, Uruguay	133	Victoria, BC	100	Middle Tennessee	102		
Venezuela	113	Winnipeg, MB	72	(Nashville)			
		Atlantic Provinces	105	Virginia	22		
		Ottawa Valley, ON	32				
		Toronto, ON	21				
		Montreal, PQ	36				
		Quebec City, PQ	91				



ISACA Membership and CISM: The Perfect Fit

As an ISACA member, you have a worldwide network of colleagues with whom to share knowledge and a vast array of member benefits, including:

Professional Development

- Discounts on the CISA, CISM and CGEIT certification exams, review materials and maintenance fees
- Access to the online Career Centre for CV/résumé posting and job notifications
- Discounts on more than 25 ISACA events and conferences annually
- Free, monthly e-symposia with up to 36 CPE credits
- Free webcasts

Community and Leadership

- Peer knowledge exchange through online communities and knowledge center
- Professional connections, knowledge and leadership opportunities through ISACA boards and committees and your local ISACA chapter

Research and Knowledge

- Free downloads of publications and frameworks including CoBIT®. Receive a discounted subscription and complimentary baseline functionality of CoBIT Online.
- Subscriptions to both the *ISACA® Journal* and *@ISACA* which include valuable articles on current and future practices and technology
- Search and browse ISACA eLibrary, a comprehensive collection of content from nearly all ISACA/ITGI® published books and over 350 additional titles—all available free-of-charge.
- Discounts on peer-reviewed ISACA Bookstore publications and advanced ISACA/ITGI research to keep you informed about today's critical issues

Join today and save on your CISM exam registration (see page 12).

For more information about ISACA, please contact membership@isaca.org, visit www.isaca.org/membership or call +1.847.660.5600.



CISM Exam 2010—Important Date Information

Exam Date—11 December 2010

Early registration deadline: 18 August 2010

Final registration deadline: 6 October 2010

Exam registration changes: Between 9 October and 15 October, a US \$50 fee, with no changes accepted after 15 October 2010

Refunds: By 8 October 2010, including a US \$100 processing fee, with no refunds after that date.

Deferrals: Requests received on or before 15 October 2010, charged a US \$50 processing fee. Requests received from 16 October through 24 November 2010, charged a US \$100 processing fee. After 24 November 2010, no deferrals will be permitted.

All deadlines are based upon Chicago, Illinois, USA
5 p.m. CT (Central Time).



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Fax: +1.847.253.1443
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Web site: www.isaca.org